

STUDENT BASIC NEEDS MASTER PLAN

FUNCTION | VISION | GOALS | PRIORITIES

ACHIEVING STUDENT BASIC NEEDS: A MULTI-PRONGED APPROACH

To enhance university-wide strategies addressing student basic needs insecurity and increase access to services across the University of Hawai'i System, we will implement a comprehensive approach that involves staff, faculty, administrative leaders and philanthropic partners. Given resource constraints, our priorities are outreach and education to connect students with resources, while also providing limited on-campus basic needs support.

INTERNAL AND EXTERNAL FOOD ACCESS & HOUSING NETWORK:

The Campus Level Student Basic Needs Master Plan 2.0 aims to provide underserved students in the University of Hawai'i (UH) with consistent access to support programs that increase food and housing security. The plan focuses on expanding food access programs, establishing a statewide network of direct food assistance, and supporting students in accessing the Supplemental Nutrition Assistance Program (SNAP).

On-campus food hubs will be established across ten campuses, with a data collection system expected to increase student retention by 2.5%. The plan also aims to enhance housing support initiatives, formalizing agreements for emergency housing across four-year universities, Oahu Community Colleges, and Hawai'i Community College. A UH System Housing Alliance will be built to increase the number of housing-related agencies, programs, and organizations certified on FindHelp.org. The implementation of these activities requires coordinated efforts across all UH campuses, forming strategic partnerships, providing targeted training, and establishing essential support structures. By the end of the grant period, these efforts are expected to significantly improve the overall well-being of underserved students, leading to higher retention and graduation rates.

CAMPUS-LEVEL FUNDS DEVELOPMENT FOR SERVICES AND SUSTAINABILITY:

The Campus Level Student Basic Needs Master Plan 2.0 aims to increase the capacity of each University of Hawai'i campus to secure extramural funds for student basic needs initiatives. This includes understanding the funding landscape, developing targeted funding

plans, and building capacity for resource development. The plan includes providing grant workshops to enhance knowledge and skills in grant writing, application processes, and effective fund management. Each campus will establish student basic needs accounts and develop individualized funding plans. Capacity building is also crucial, with strategic partnerships with community organizations and scaling Child Care Access Means Parents in School grants. Efficient disbursement of funds is essential for the successful implementation of these initiatives. Training on SAP Concur and a centralized system for emergency aid applications will streamline the process. Emergency and childcare aid will be provided through a robust system, including campus-level committees overseeing the review process. By the end of the grant period, 70% of UH campuses will secure extramural funding for these initiatives.

NON-CLINICAL CASE MANAGEMENT PROGRAM:

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The importance of case management in addressing student basic needs cannot be overstated. Effective case management ensures that students receive personalized support and guidance, helping them navigate the complex landscape of available resources. This approach is particularly crucial in higher education settings, where students often face multifaceted challenges that can impede their academic success and overall well-being.

The Campus Level Student Basic Needs Master Plan 2.0 aims to enhance the University of Hawai'i (UH) System's capacity through student internships in social services, specifically through a non-clinical case management (NCCM) program. This initiative aims to provide comprehensive support to students while increasing campus operational capacity. Key activities include establishing interorganizational agreements with the Thompson School of Social Work and Public Health, establishing a UH System Field Instructor and campus site supervisors, and implementing a robust case management system. Training NCCMs to use the FindHelp.org case management system, developing a screening tool to assess student needs, and defining the scope of student support services will ensure comprehensive and coherent assistance. This initiative creates a sustainable model for student success and well-being.

UH SYSTEM BEST PRACTICES & PRIORITIES

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UH SYSTEM AND UH CAMPUSES: COORDINATION OF BASIC NEEDS PROGRAMING EFFORTS

Understanding the UH System’s capabilities involves recognizing that while the system itself does not primarily fund basic needs efforts, individual campuses are better positioned to provide direct services to students. However, to implement certain best practices, the UH System requires buy-in and financial support from campuses. The UH System best practices prioritizes strategies such as staffing, policy development, partnership, and outreach and education, aligning with the immediate capacities of the UH System.

Basic Needs Master Plan 2.0 ensures that underserved students enrolled in the University of Hawai'i system have consistent access to support programs that increase food and housing security; provides opportunities to increase the capacity of each campus to acquire extramural funds for individualized student basic needs initiatives such as emergency aid and child care scholarships; and coordinates UH System student internships in Social Services to support basic needs and increase campus capacity through non-clinical case management.



IMPLEMENTATION PLAN

The UH System level basic needs plan gives information and recommendations for the entire UH System, while the following sections will provide priorities for each individual campus. All 10 campuses demonstrate different circumstances and capabilities for basic needs programming. They also outline future best practices and priorities, while highlighting implementation plans up until Fall 2028. Each plan is campus-specific, and unique to the campus’ capacity for basic needs work.

The following three (3) tables outline the UH System level priorities:

PRIORITY 1: INTERNAL & EXTERNAL FOOD ACCESS AND HOUSING NETWORK

FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026	SPRING 2027
<p><u>Resource Connecting:</u> Compile internal, community based organizations, and governmental entities that specialize in food access and housing assistance.</p>	<p><u>Statewide Network:</u> Develop agreements with community-based organizations for direct food assistance in all four counties to support each of the 10 campuses and to include education center extensions.</p>	<p><u>Emergency Housing:</u> Formalize agreements for emergency housing for 4-year universities, Oahu CC’s, and Hawai’i CC.</p> <p>Establish emergency housing protocols for UHMC and KauaiCC.</p>	<p><u>SNAP Application Support:</u> Provide education and training for campuses to refer or assist students in completing the SNAP application.</p> <p>Provide one on-campus student SNAP workshop per semester across the UH System (identify & connect with DHS community contractors).</p>	<p><u>Community Housing Network:</u> Internal review of housing assets.</p> <p>Identify government funded and community-based housing organizations for students.</p> <p>Solidify referral process to identified organizations.</p>	<p><u>On-campus Food Hubs:</u> Ensure each of the 10 campuses has a direct food access point available to students in need.</p> <p>Create a Food Hub data collection system to be utilized by each of the 10 campuses.</p> <p><u>Build UH System Housing Alliance:</u> Increase the number of housing-related agencies, programs, and organizations certified on FindHelp.org</p>

PRIORITY 2: CAMPUS-LEVEL FUNDS DEVELOPMENT FOR SERVICES & SUSTAINABILITY

FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026	SPRING 2027
<p><u>Resource Connecting:</u> Connect with UH System UH Foundation contact to coordinate workshops and trainings regarding funding processes.</p>	<p><u>Understanding Extramural fund:</u> Provide grant workshops to increase understanding and ability to identify aligned funding opportunities.</p> <p>UH System grant development training for campus BN capacity building.</p>	<p><u>Disbursement of Funds:</u> Provide SAP Concur training for funds disbursement.</p>	<p><u>Basic Needs Funds Development:</u> Establish student basic needs accounts for each of the 10 campuses in UHF.</p> <p>Create individual campus funding plans aligned to student basic needs master plan.</p>	<p><u>Emergency Aid:</u> Create a centralized system for student applications for emergency aid.</p> <p>Develop emergency aid campus-level committees for internal review of applications.</p>	<p><u>Capacity Building:</u> Develop strategic partnerships with community organizations.</p> <p><u>Child Care Aid:</u> Scaling CCAMPIS Grants to the UH System for campus site childcare centers.</p> <p>Develop partnerships with local childcare providers as an alternative to off campus childcare sites.</p>

PRIORITY 3: NON-CLINICAL CASE MANAGEMENT PROGRAM

FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026	SPRING 2027
<p><u>Resource Connecting:</u> Initiate discussions with</p>	<p><u>Inter-organizational Agreements:</u> MOA with Thompson School of Social Work and Public Health as practicum for BSW and MSW students.</p> <p>Agreement for use of facilities for Non-Clinical Case Managers (NCCM).</p>	<p><u>Cross-campus Collaboration:</u> Establish a UH System Field Instructor and campus site supervisors approved by the Thompson School of Social Work and Public Health (org chart)</p>	<p><u>Case Management:</u> Provide training for NCCM to utilize FindHelp.org case management system.</p>	<p><u>Evaluation of System:</u> Develop a Screening tool to assess student needs and level of support</p>	<p><u>Implementation of support services:</u> Create the scope of student support services.</p>