



UNIVERSITY of HAWAI'I
MAUI COLLEGE
Ke Kulanui Kaiāulu 'o Maui

UNIVERSITY OF HAWAI‘I MAUI COLLEGE

CAMPUS PILLARS

CULTURE OF CARE

UHMC will continue to support and expand current basic needs programs on campus by fostering a culture of care. Through proactive planning, UHMC can connect with students, lend support and guidance, and facilitate a connection with on- or off-campus resources that may be of assistance. The hope is to cultivate an empathetic campus community, and that students, faculty, staff, and administrators demonstrate a culture of care with each other as well.

PARTNERSHIP

UHMC will continue developing collaborations between on-campus and off-campus resources (state, county and community services) to update, improve, and expand basic needs services for students. Through partnerships, UHMC can further examine the interrelations between the various components of basic needs, continuously improve student experiences, all while leveraging existing resources.

AWARENESS

By raising awareness about basic needs insecurity and encouraging more students to access basic needs resources UHMC can 1) normalize & destigmatize use of said services and 2) boost the utilization of support systems.

PRIORITIES & BEST PRACTICES

BEST PRACTICES	DESCRIPTION
Direct Services	Providing more options for students to access the pantry
Partnerships	Creating partnerships with others outside of the University (e.g. Food Banks, Foundations)
Outreach to Students	Communications and programming (e.g. webinars, presentations etc.) directed toward UH students intended to raise awareness of basic needs insecurity and connect students to resources and services that will support basic needs security
Education for Faculty and Staff	Providing faculty and staff with educational opportunities (Professional Development) to better understand basic needs insecurity and how best to connect students to basic needs resources
Institutional Policy	Changes to university policy that serve to address upstream determinants of basic needs insecurity (e.g. tuition, cost, financial aid, etc.)
Emergency Aid	Continue to allocate emergency funds to students

IMPLEMENTATION PLAN

PRIORITY 1: DIRECT SERVICES

SPRING 2024	FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026
Revise and update plan for on-campus food pantry and receive approval from chancellor.	Increase food pantry size and supplies.	Add other Basic Needs services to the food pantry like a clothes closet, distribution of transportation vouchers and meal tickets.	Expand Basic Needs services to SNAP and HUD application assistance.	Conduct an evaluation on all services and make improvements based on feedback and outcomes.	Develop the Basic Needs program into a comprehensive resource hub for student support services.
Put in a request for a space to be used for a food pantry.					

PRIORITY 2: PARTNERSHIPS

SPRING 2024	FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026
Begin reaching out to local organizations, food banks, and healthcare providers to form initial partnerships.	Finalize formal agreements with community partners and establish regular meetings to ensure smooth collaboration.	Develop resource-sharing protocols with partners, such as food distribution schedules and other referrals.	Collaborate with partners for funding opportunities to sustain and expand services.	Strengthen collaborations with existing partners and explore new opportunities for partnership.	Explore the possibility of expanding successful initiatives to other campuses within the UH system.
Draft Memorandums of Understanding (MOUs) with key partners.					

PRIORITY 3: OUTREACH TO STUDENTS

SPRING 2024	FALL 2024	SPRING 2025	FALL 2025	SPRING 2026	FALL 2026
Establish a social media account for UHMC's Basic Needs program.	Host workshops on financial literacy, nutrition, and other relevant topics.	Develop targeted outreach strategies for specific student populations such as first-generation students, single parent students, and etc.	Establish a feedback loop with students to assess program effectiveness and make necessary adjustments.	Maintain continuous engagement with students through regular workshops, events, and communications.	Implement long-term outreach campaigns to ensure ongoing awareness and utilization of services.
Gather student input on their needs and how best to communicate services to them.			Utilize multiple communication channels (e.g. text messages, campus app) to ensure students are aware of services.		