

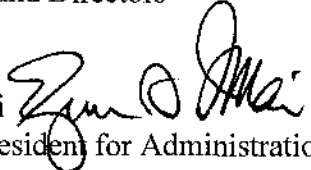


**UNIVERSITY OF HAWAII**

SENIOR VICE PRESIDENT FOR ADMINISTRATION

**ADMINISTRATIVE PROCEDURES MEMORANDUM NO. 98-2**

**TO:** Senior Vice President and Executive Vice Chancellor  
Senior Vice Presidents and Chancellors  
Senior Vice Presidents  
Vice Presidents  
Interim Chancellor  
Mānoa Deans and Directors  
Directors

**FROM:** Eugene S. Imai   
Senior Vice President for Administration

**SUBJECT:** **ADMINISTRATIVE PROCEDURES**

The University of Hawai'i, along with all other state departments, has developed a new administrative procedure for members of the public who have complaints regarding disability access to state-sponsored services, programs, and activities. The complaint procedure is mandated by the Americans with Disabilities Act (ADA) of 1990 and the Governor's Administrative Directive No. 97-01.

Administrative officers have been informed of the availability of the procedure on the World Wide Web (WWW) in Adobe/Acrobat format. Offices that do not have access to the WWW may contact their campus EEO/AA Coordinator or administrative officer for a hard copy.

(New) A9.900 ADA Complaint Procedure for Members of the Public

If you have any questions, please contact Mie Watanabe (email: [mie@hawaii.edu](mailto:mie@hawaii.edu)).