

**State of ITS and IT All Campus Workshop Mid-Year
January 2024**

Question	Answer
Do we have, or plan to have, official policies regarding AI bots crawling our sites?	VPAS has published overall strategies for AI use and general guidelines (including working with Gloria and her staff; see also OIC). This is a fast moving space for everyone, in particular for establishing "walled-gardens" for institutions and specific programs/projects that have data protection requirements. We are trying to document what needs policies vs. guidelines. Per Garret's comments, we are watching the higher ed space closely.
We have a great need for System Wide professional development funding considering the various levels of IT funding for Campuses, Colleges and Units.	the ITS site license program does have licenses/access to LinkedIn Learning. there are some courses there that you may find useful: https://www.hawaii.edu/site/lic/ Also check out Good Jobs Hawaii and the range of free online offerings being published by the large organizations in the space, including Google, Microsoft, Salesforce, Oracle, etc. questions about it can be directed to the site license group: sladmin@hawaii.edu
Do we have access to GPT4 as a UH group?	UH does not have an enterprise level subscription for GPT-4.
Termite remediation work starting in 601A on Monday! If successful, it will roll out to other infested spaces (hopefully)	Thanks for the update! Fingers crossed it works!
Brightspace question from a colleague: Will we be subscribing to the premium tier?	The initial contract is being determined at this time. UH will likely start with the core Brightspace features, and will have options to add additional services through the initial five year contract.
How long will Lulima be active with all the overhead support it needs after it's archived?	Lulima will be active at least through Summer 2025 as we transition all campuses to Brightspace.
Is the storage for BrightSpace be local like Lulima or is it a cloud based by the vendor?	It will be cloud based, SaaS.
Can we share this slide out with folks or shall we wait?	Yes, the slide regarding LMS implementation will be posted and can be shared.
How will our branding of Brightspace be done and how soon?	will be looking in a unique name for our specific implementation of the LMS just as Lulima has been the unique name for Sakai for UH. Templates can be developed in Brightspace to allow for branding by campus, department, program.
I would love to be able to work remotely but my department doesn't allow it. As a webmaster, I need to work after hours. Can ITS help me with this?	Hi Maritza, Is a challenge as the approach varies greatly from unit to unit. Part of this is the ability of the management stack to manage remote or hybrid staff. If there is some openness from your unit, I would be happy to share our experience (and yes, the differences are unit to unit). Hope this helps. Best. g
sandra's gonna have to address "DGP" (Jodi) DGP, how can I explain it I'll take you frame by frame it To have y'all jumpin' shall we singin' it D is for Data, G is for Governance, P is for process	LOL, that's terrific. Thanks, Yu Xian!
Have the number of compromised accounts gone down significantly since the ProofPoint system was implemented? (Hoping for an ITS victory answer)	I haven't done actual analysis of the pre-proofpoint vs. proofpoint implementation, but anecdotally, I feel there are fewer compromised active UH employee and students.
Have the number of compromised accounts gone down significantly since the ProofPoint system was implemented? (Hoping for an ITS victory answer)	Proofpoint has been good at stopping general phishing and malware attempts and we've seen succesful stops by proofpoint which has been helpful. Credential thefts has gone up through other means aside from phishing (malware, password reuse across other sites). With the enforcement of MFA we've seen that this has been a huge help. Though this introduces a new challenge. Users without question accept pushes/second factor requests that allows attackers into their account.
Does UH offer a password management system? (sorry if already covered)	We do not, but have some recommendations here: https://www.hawaii.edu/infosec/resources-tips/password-manager/
Google storage limits for Departmental Accounts set to 25 GB is a bit too small. We use these Departmental accounts so departmental emails can stay when folks retire or leave for other positions	Let's get this to Mitch/MikeV to work the solution please.