Speed/Latency Challenge Requirements

All requirements below must be met for a valid challenge.

Must be subscribed to an Internet plan of at least 100/20 Mbps

3 Three speed tests are required on different days (i.e. 1 test per day). Days do not need to be consecutive.

Each speed test must show:
- Time
- Date
- IP address

Speed tests can be done on
- a laptop
- desktop computer
- mobile device as close as possible to the router

Challenge submission must include subscriber's:
- Name
- Address
- A copy of last invoice

Speed/Latency Challenge Checklist

1. Before taking a speed test

- ☐ Obtain a copy of your most recent internet bill.
- ☐ Check that you are subscribed to a plan of at least 100/20
- ☐ If you can, connect your device to an ethernet cable.
- ☐ Otherwise, connect your device to WiFi, disconnect from any VPN, and be as close to the router as possible.
- ☐ If you can, limit the number of users using the WiFi during your testing period.

2. Taking a speed test

- ☐ Go to a speed test provider to take a speed test.
- ☐ Stay near your router until the speed test completes

3. After taking a speed test

- ☐ Take a screenshot image or download the speed test results with the date, time, and IP address showing.
- ☐ Repeat sections #1 & #2 on another day, two more times.

4. Evidence submission (must submit all below)

- ☐ Speed Test Results from day 1
- ☐ Speed Test Results from day 2
- ☐ Speed Test Results from day 3
- ☐ A copy of your most recent Internet bill

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