

Hawai'i BEAD Challenge Process Registration Instructions

Last Updated: June 10, 2024

Register for the Hawai'i BEAD Challenge Process at

<https://register.challenge.connectkakou.org/>.

Before you begin, you will need:

1. Your IRS Employer Identification Number (EIN)
2. Your FCC Registration Number [Internet Service Providers only]
3. Any other documentation that may assist in verifying your organization's identity (e.g. business registration, nonprofit IRS letter, etc.)

Instructions

1. Read the introduction on the page, then click on the "Register" button

CONNECT KĀKOU English (English) Home

Hawaii BEAD Challenge Portal

Introduction

Welcome to Hawai'i's Broadband Equity, Access & Deployment (BEAD) Challenge Portal. From here you can access resources for challenges, see the broadband map, and register to submit challenges. To submit a challenge, per NTIA guidance, you must represent a broadband service provider, local government, tribal government, or non-profit. Register now in less than two minutes. After your identity has been confirmed, you will be granted credentials to the platform to submit any number of challenges.

Review the program overview below to see the different challenge categories and types to ensure you submit the appropriate evidence for each. When more than six locations serviced by the same provider and technology are challenged in a given census block group, the entire census block group will be considered challenged. After the challenge window closes, the rebuttal window will open to provide any counter evidence to a challenge. After the rebuttal window closes, challenges will be adjudicated and the updated map will be used as the basis for allocating BEAD funding across the state.

Register

Click on Register button

2. Fill out your contact information, select your organization type, and click "Next."

- 2.1. Organization Name
- 2.2. Organization Website
- 2.3. Primary Contact Name
- 2.4. Primary Contact Email Address
- 2.5. Attestation
- 2.6. Primary Contact Phone Number
- 2.7. Type of Organization

Register For The BEAD Challenge Process

SECTION 1 OF 2

About You

Note: It is strongly recommended that your organization's primary point of contact for the challenge process be the first person from your organization to register within the portal. Once their registration has been approved, they will be able to log in and invite additional members of your organization to the portal as teammates. If you are not sure whether anyone from your organization has registered yet, you can go ahead and submit your information and you will be notified if an account for your organization already exists.

Introduction

Welcome to Hawai'i's Broadband Office resources for challenges. For guidance, you must represent your organization in less than two minutes. After a set number of challenges.

Review the program overview and evidence for each. When more evidence is submitted for a census block group, the entire rebuttal window will open to provide additional evidence. Once adjudicated and the updated results are published.

Program Overview

Challenge Categories
Challenges may be submitted...

1

* Organization Name

Organization Name

2

* Organization Website

https:// Organization Website

3

* Primary Contact Name

Primary Contact Name

4

* Primary Contact Email

Primary Contact Email

5

I attest that the organization I am registering with, and the individuals involved, will treat any personally identifiable information provided to our organization in any format for the BEAD Challenge Process as confidential and strictly used for the purpose of the BEAD Challenge Process.

6

Primary Contact Number

808-123-4568

7

* Type of Organization

Non-Profit

8

Next

3. Fill out the required form fields
 - 3.1. Your IRS Employee Identification Number (EIN)
 - 3.2. Select if you are interested in submitting challenges on behalf of residents.
 - 3.3. If yes, select the counties your organization operates within Hawaii.

Register For The **BEAD Challenge Process** ×

SECTION 2 OF 2

Organizational Information

*** Please type your IRS Employee Identification Number (EIN)** 1

*** Are you interested in submitting challenges on behalf of residents?** 2

*** Please select all applicable counties that fall within your jurisdiction** 3

Select a county or counties

Entire State

Hawaii

Honolulu

Kalawao

Kauai

Maui

4. Fill out the remaining form fields including your organization’s address, upload any other documentation to verify your organization’s identity, and click “Finish.”

The screenshot shows a registration form with the following fields and sections:

- Address Line 1:** Text input field containing "123 Aloha St".
- Address Line 2:** Empty text input field.
- City:** Text input field containing "Aloha".
- State:** Dropdown menu with "Hawaii" selected.
- Zip:** Text input field containing "96888".
- Documentation Upload 1:** A dashed box containing the text "Click or drag file to this area to upload" and "Support for a single or bulk upload." Below this is the instruction: "If applicable, please share documentation of registration with the Hawai'i Department of Commerce and Consumer Affairs. Please compress to .zip all files over 20MB in size. Total file upload size capped at 20MB."
- Documentation Upload 2:** A second dashed box with the same upload instructions and text as the first.
- Navigation:** Two buttons at the bottom: "Back" (light blue) and "Finish" (dark blue).

5. You will eventually receive an email from no-reply@challenge.connectkakou.org like shown below confirming your registration has been successfully submitted. If you have not received this email, please check your spam folder before contacting the University of Hawaii Broadband Office (UHBO).



University of Hawai'i Broadband Office <no-reply@challen... Fri, May 3, 5:00PM (10 days ago)
to me ▾



Thank you for registering for the Hawai'i BEAD Challenge Process

Hi Test,

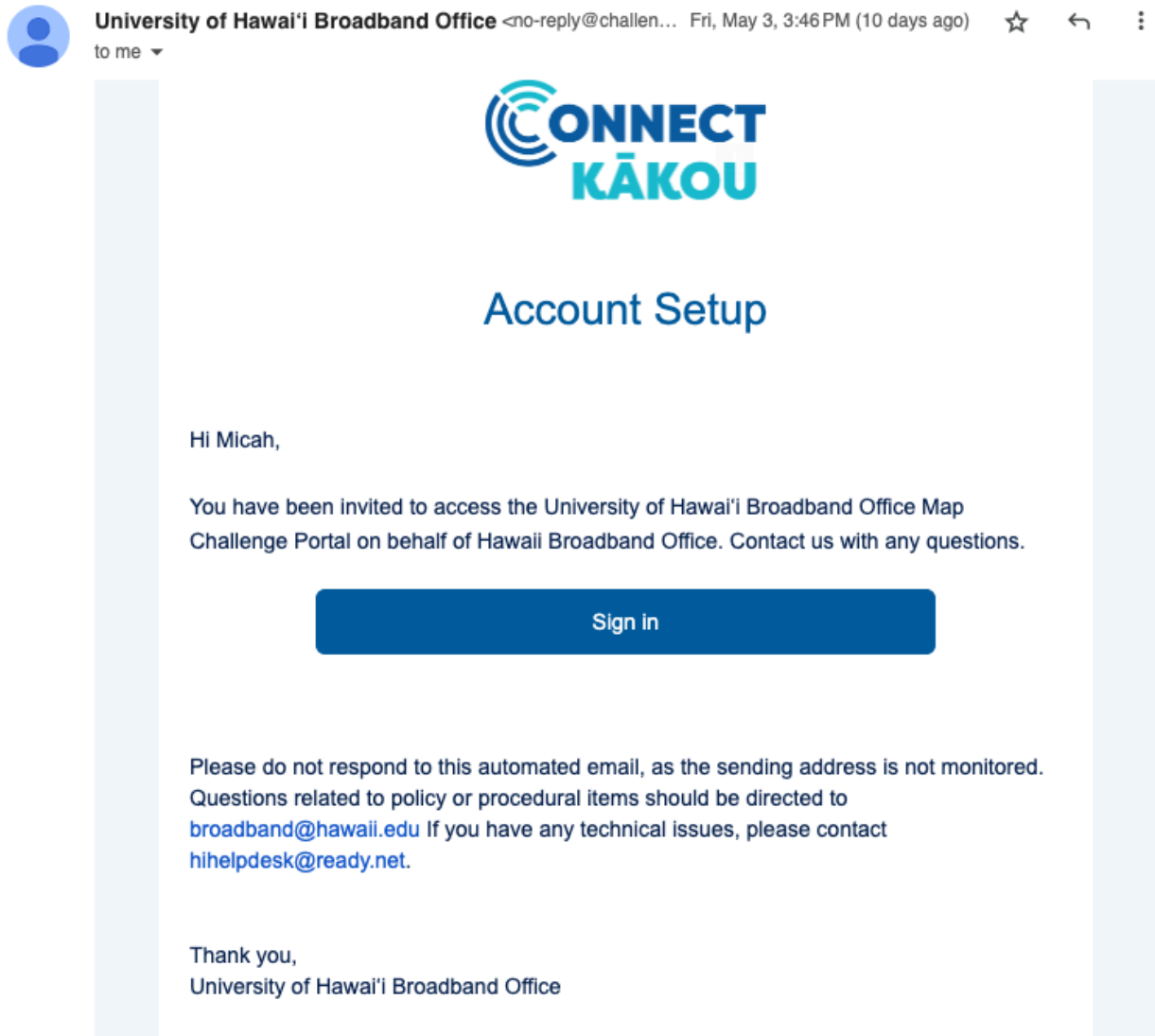
Thank you for registering to participate in the Hawai'i BEAD Challenge Process.
Your submission will be reviewed, and you will hear back shortly.

Please do not respond to this automated email, as the sending address is not monitored. Questions related to policy or procedural items should be directed to broadband@hawaii.edu If you have any technical issues, please contact hihelpdesk@ready.net.

Thank you,
University of Hawai'i Broadband Office

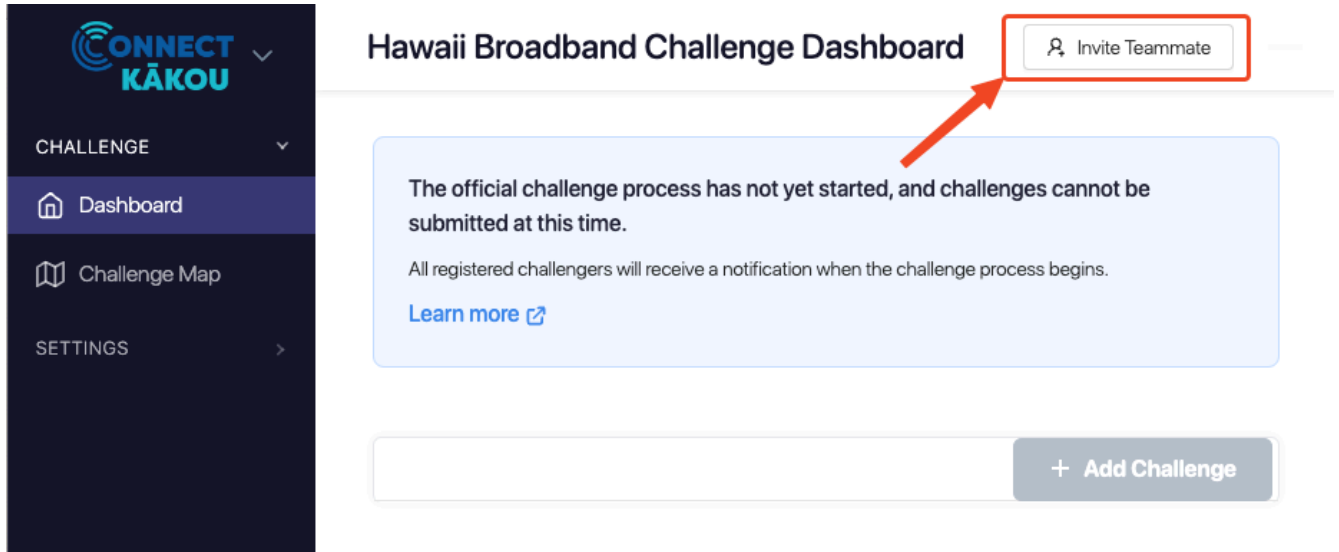
6. Add no-reply@challenge.connectkakou.org to your contact list.

7. If your registration is approved by UHBO, you will receive another email like below to create an account.



8. Create your account and sign in.

9. You will be directed to a screen like below. If you have additional members of your organization that need access, use the “Invite Teammate” button at the top-right corner of the screen to invite them to create an account.



10. Congratulations on successfully completing registration for the Hawai'i BEAD Challenge Process.