

## **WHERE TO SEND FINANCIAL ASSISTANCE/FOOD STAMP APPLICATION FORM**

The quickest way to find the DHS application office nearest you is to:

1. Call 2-1-1 (United Way) and ask for the phone number and address of the DHS office nearest your home. Call the location to confirm you are sending it to the correct office.

OR

2. Call 808-643-1643 the statewide Public Assistance Information Line (available 7 days a week, 24 hours a day). Please note that the interactive voice response system provides more information than just the DHS application office location. Expect to spend a few minutes navigating the directory to get to the office information.

# WHAT IS TEMPORARY ASSISTANCE FOR NEEDY FAMILIES?

Temporary Assistance for Needy Families (TANF) is a federal and State funded program run by the Department of Human Services (DHS), Benefit, Employment and Support Services Division. The program was first implemented in 1997 as a result of the Personal Responsibility and Work Opportunity Reconciliation Act of 1996. There are four TANF purposes.

---

## PURPOSE ONE

---

*“To provide assistance to needy families”*

- ✚ Direct cash payment to the family
- ✚ Self-Sufficiency Program
- ✚ Income Disregard
- ✚ Financial Counseling

All programs are subject to established eligibility criteria that will be explained to you by your DHS worker

---

## PURPOSE TWO

---

*“To end dependence of needy parents by promoting job preparation, work and marriage”*

TANF applicants and recipient are referred to the Department’s First-to-Work program to prepare for self-sufficiency.

An assigned case manager will help you reach your employment goals with any of the following activities and services:

- ✚ Job Search and Job Preparedness
- ✚ Subsidized/Unsubsidized Employment
- ✚ GED Prep & Skill Training
- ✚ Vocational Education
- ✚ On-the Job Training
- ✚ Child Care Subsidies
- ✚ Transportation Assistance
- ✚ Work-Related Expenses
- ✚ Domestic Violence Services
- ✚ Housing Placement Services
- ✚ Employment Bonuses
- ✚ On-Going Counseling & Support



---

## PURPOSE THREE

---

*“To prevent and reduce out-of-wedlock pregnancies”*

DHS has partnered with a wide variety of community agencies to provide Hawai‘i families with programs designed to help prevent teen pregnancies. These programs include:

- ✚ After-School Programs
- ✚ Family Literacy
- ✚ Youth Abstinence
- ✚ Family Strengthening
- ✚ Positive Youth Development

---

## PURPOSE FOUR

---

*“To encourage the formation and maintenance of two-parent families.”*

Programs intended to teach the skills necessary to build strong families are made available by DHS and include:

- ✚ Fatherhood Services
- ✚ Marriage/Couples Counseling
- ✚ Parenting Skills
- ✚ Home-Based Parenting & Family Counseling

---

## WHERE TO APPLY?

---

You may apply for TANF benefits at a Benefit, Employment and Support Services Office. Call the Public Assistance Information Line.

**643-1643**

**STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES**

**BENEFIT, EMPLOYMENT, AND SUPPORT SERVICES DIVISION**

**MED-QUEST DIVISION**

**IMPORTANT INFORMATION WHEN APPLYING  
FOR PUBLIC ASSISTANCE PROGRAMS**

The attached application form is a two-part, white and buff form. The white form (DHS 1240) is an application for financial and food stamp assistance. The buff form (DHS 1100) is an application for medical assistance.

**IF YOU ARE APPLYING FOR:**

Financial Assistance and Medical Coverage

Food Stamps Only

Financial, Food Stamps and Medical Coverage

Medical Coverage Only

Food Stamps and Medical Coverage

**YOU NEED TO COMPLETE:**

White and buff forms  
(Signatures required on page 1, 3  
and 11 of the white form and on  
page 6 of the buff form).

White form  
(Signatures required on page 1, 3  
and 11 of the white form).

White and buff forms  
(Signatures required on page 1, 3  
and 11 of the white form and on  
page 6 of the buff form).

Buff form  
(Signatures required on page 6 of  
the buff form).

White and buff forms  
(Signatures required on page 1, 3  
and 11 of the white form and page 6  
of the buff form).

APPLICATION FOR FINANCIAL AND FOOD STAMPS ASSISTANCE

FOR OFFICIAL USE ONLY
CASE NAME
CATEGORY/CASE NUMBER BRANCH UNIT
WORKER CODE WORKER'S NAME PHONE
FORM MAILED GIVEN DATE

APPLICATION FILING: The day your application is received is the date from which your eligibility for benefits will be determined. Benefits will be paid from that filing date if you are eligible. If you are unable to fill out the application now, just complete your name, address and signature below and turn it in. You must still answer the rest of the questions on the application form before benefits are issued. If you cannot complete the application the eligibility worker will help you. If you are currently residing in a public institution, you may file your application today but the date of application will be the day of release from the institution.

DATE SIGNED FORM RETURNED

PLEASE PRINT CLEARLY

I would like to apply for the following types of benefits: Money Food Stamps
YOUR NAME (Last, First, M.I.) YOUR SOCIAL SECURITY NO. BIRTHDATE PHONE NO.
SPOUSE'S NAME (Last, First, M.I.) SPOUSE'S SOCIAL SECURITY NO. SPOUSE'S BIRTHDATE MESSAGE PHONE NO.
ADDRESS WHERE YOU LIVE (NUMBER AND STREET OR DIRECTIONS TO YOUR HOME) APT/SPACE NO. CITY & STATE ZIP CODE MILITARY BASE (IF RESIDING IN BASE HOUSING)
YOUR MAILING ADDRESS (IF DIFFERENT FROM ABOVE NUMBER AND STREET) APT/SPACE NO. CITY & STATE ZIP CODE
HOW MANY PERSONS PURCHASE FOOD AND PREPARE MEALS WITH YOU? (INCLUDE YOURSELF) HOW MANY PERSONS DO NOT PURCHASE FOOD AND PREPARE MEALS WITH YOU? ARE THEY RELATED TO ANYONE IN YOUR HOUSEHOLD? YES NO HOW MANY CHILDREN LIVE WITH YOU?
IS ANYONE IN YOUR HOME PREGNANT? YES NO IF YES, INDICATE WHO NAME: WHEN IS THE BABY DUE? / /
SIGNATURE OR MARK OF APPLICANT DATE SIGNATURE OR MARK OF SPOUSE OR OTHER ADULT APPLICANT DATE
WITNESS IF SIGNATURES ARE "X" DATE

APPOINTMENT NOTICE: When your application is received, an Appointment Notice for your interview will be sent or given to you. You must be interviewed before you can receive benefits. Your office interview may be waived on a case by case basis in situations of hardship. To shorten the processing time, you should bring to the interview written proof of information and verification as noted on your appointment letter. You may be asked at the interview to bring more information. If you miss your appointment, or need to change it, you must call the local office to reschedule.

For food stamps, if you do not reschedule by the 30th day from the day you filed your application or the last day of your certification, your application will be denied. If your application is denied, you may be required to reapply to receive benefits. You may lose benefits for failing to appear at your interview.

For cash benefits, if you do not reschedule your appointment date, your application will be denied, 30 days from the date you applied. If you are currently receiving benefits, they may be stopped if you do not reschedule the missed appointment. If benefits are denied or stopped, you may reapply if you still want benefits.

AFTER YOUR INITIAL INTERVIEW WE ENCOURAGE YOU TO REPORT CHANGES AS SOON AS THEY HAPPEN, THIS MAY PREVENT ANY DELAYS IN BENEFITS TO YOU.

INTERVIEW INFORMATION: An interview must be completed before you can receive help. A single interview is sufficient when applying for food stamps and financial benefits. Appointments are scheduled according to the date you apply, with the earliest application given the first available appointment. You will be notified of the date and time of your appointment. EXCEPTION: If you meet the EMERGENCY ASSISTANCE requirements, you will be interviewed and provided financial benefits within two (2) working days and/or food stamps within seven (7) calendar days from the date of application. Answer the EMERGENCY ASSISTANCE questions below only if you need help right away.

YOU MAY GET FOOD STAMPS WITHIN SEVEN (7) CALENDAR DAYS IF YOUR HOUSEHOLD: Monthly rent/mortgage and utilities are more than our household's gross monthly income and liquid resources; or Gross monthly income is less than \$150 and your household's liquid resources, such as cash or checking/savings accounts, are \$100 or less; or Is seasonal farmworker household whose income terminated prior to applying is not expecting income of \$25 within the next 10 days and has liquid assets of less than \$100.

CHECK THE BOX FOR EACH TYPE OF EMERGENCY ASSISTANCE YOU ARE APPLYING FOR: Financial Food Stamps
YES NO
Is anyone in your home a seasonal farm worker whose only source of income for the month terminated before applying and income of less than \$25 within the next 10 days?
Does anyone in your home have cash or savings or bank accounts? If yes, how much? \$
Has anyone in your home received money this month? If yes, how much? \$
Does anyone in your home expect to receive any money this month? If yes, how much? \$ When? (Date)
Are you currently paying any of the following shelter expenses? If yes, list the amounts: Rent/mortgage. \$ Electric \$
Gas \$ Water \$ Phone \$
Have you been served court papers to get out of your present living arrangements? (Attach papers)
Are you living in an agency temporary facility and have to get out in five days? If yes, name of facility?

Refer to codes below for responses to questions marked with the corresponding asterik symbols (\*)

## 1. HOUSEHOLD MEMBERS

On line #1, enter the name of the primary person who will receive the money and/or food stamp benefits for your household. If spouse is in the household, list spouse on line #2. Then list the other household members who are applying for assistance. For money assistance applications, if anyone in the home is pregnant, list "unborn child" as a household member. All other household members not applying for assistance shall be listed under section #2.

SEX	RELATIONSHIP #1	BIRTHDATE MO/DAY/YR	SOCIAL SECURITY NUMBER  (42 USC 13206-7 requires that SSN's be provided for each household member applying for assistance.)	(**) ETHNIC	(***) RACE	(****) MARITAL STATUS	YES or NO	H I C O M P L E T E D G R A D E	NAME OF CHILD'S PARENT(S) IF NOT IN THE HOME	Was child's mother married at time of child's birth?  (Check one)  Yes   No	
1.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
2.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
3.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
4.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
5.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
6.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
7.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>
8.										<input type="checkbox"/>	<input type="checkbox"/>
OTHER NAMES USED		AGE:								<input type="checkbox"/>	<input type="checkbox"/>

## 2. HOUSEHOLD MEMBERS WHO DO NOT WANT HELP

Write in the names of others in your home who do not want assistance (include yourself if you do not need help.) These people do not need to give us information about their citizenship, immigration status or social security number. These people will not be considered applicants and will not be eligible, however, they may need to tell us about their income and answer the other questions on this form.

1.			AGE:	
2.			AGE:	
3.			AGE:	
4.			AGE:	

## 3. Is anyone temporarily out of the home? ☒ Yes ☐ No

Name	Date Left	Date to Return	Where Person Went

(*) Relationship Codes:			(**) Ethnic Codes - Select only one code	(****) Marital Status Codes:
SP - Spouse	GR - Grandparent	EX - Ex-Spouse	HI - Hispanic NH - Not Hispanic	NM- Never Married
PA - Parent	GC - Grandchild	SS - Step Sibling	(****) Race Codes - Select one or more codes below	ML- Married, Living With Spouse
CH - Child	NR -Not Related	ST - Step Parents	WH - White	DI- Divorced
SI - Sibling	OR - Other Related	CL - Common Law	BL - Black	LS- Legally Separated
AU - Aunt/Uncle	UB - Unborn	CO - Cousin	AI - American Indian or Alaskan Native	MS- Separated
NN - Niece/Nephew	FC - Foster Child	SC - Step Child	HA - Hawaiian	MI- Married, Involuntary Separation
			SA -Samoan	WI- Widowed
				CL- Common Law
			(This question is optional to answer. Failure to answer will not affect eligibility)	

**FINANCIAL APPLICANT'S REPRESENTATIVE**

I permit the following individual to be my representative **TO APPLY FOR FINANCIAL (CASH) ASSISTANCE** on my behalf, as I am unable to do so myself (elderly, handicapped, foster child, etc.). Enter the name and address of applicant's representative below.

Representative's Name (Last, First, M.I.) , HI	Representative's Address (Number, Street, Apt., City, State, Zip Code) , HI	Phone No.
---	--	-----------

**FOOD STAMP AUTHORIZED REPRESENTATIVE**

I permit the following individual to be my representative **TO APPLY FOR FOOD STAMPS** assistance on my behalf. (Include individual's name or the licensed alcohol or drug treatment facility representative.)

Representative's Name (Last, First, M.I.) , HI	Representative's Address (Number, Street, Apt, City, State, Zip Code) , HI	Phone No.
---	---	-----------

**ELECTRONIC BENEFIT TRANSFER AUTHORIZED REPRESENTATIVE**

I permit the following individual to **HAVE ACCESS TO MY CASH ASSISTANCE**. ☐ Yes ☐ No  
I permit the following individual to **HAVE ACCESS TO MY FOOD STAMP BENEFITS** and to purchase my food. ☐ Yes ☐ No  
This representative will be issued an EBT card and PIN (personal identification number). (Include the individual's name or the licensed alcohol or drug treatment facility representative. The date of birth and social security number will be used for security purposes only.)

Representative's Name (Last, First, M.I.) , HI	Date of Birth	Social Security Number
---	---------------	------------------------

Representative's Address (Number, Street, Apt., City, State, Zip Code) , HI	Phone No.
--	-----------

**QUESTIONS 4 THROUGH 35 ARE TO BE ANSWERED  
FOR ONLY THOSE WHO ARE APPLYING FOR ASSISTANCE.**

4. Is anyone a disabled U.S. veteran or a disabled spouse or a child of a deceased U.S. veteran? ☐ Yes ☐ No  
If yes, name: \_\_\_\_\_

5. Is anyone (including children) disabled? ☐ Yes ☐ No If yes, name of disabled person(s): \_\_\_\_\_  
They could be eligible for Supplemental Security Income (SSI) or SSA Disability or Blindness benefits.

6. Is anyone in the household fleeing a felony warrant for arrest; a parole/probation violator; or been convicted of a Federal or State felony for possession, use or distribution of illegal drugs? ☐ Yes ☐ No If yes, name(s): \_\_\_\_\_

7. CITIZEN STATUS DECLARATION. Pursuant to 42 USC 13206-7, one applicant household member must certify under penalty of perjury the citizenship status of each applicant household member. If you are not applying for benefits, we will not share your name and information with the Immigration and Naturalization Service (INS). However, information may be shared with the INS to verify the immigration status of persons applying for aid. **I CERTIFY UNDER PENALTY OF PERJURY THAT THE INFORMATION BELOW ON EACH APPLICANT HOUSEHOLD MEMBER IS CORRECT.**

Signature of Adult Applicant/Representative: \_\_\_\_\_ Date: \_\_\_\_\_

**(CHECK ONE)****COMPLETE IF YOU ARE A NON-U.S. CITIZEN**

Name	US	US Nat'l	Non-US Cit.	Birthplace	Date of Entry	Immigration Status	Effective Date Of Status	INS Form or Alien Registration Number	Do you, your spouse, or parent have 40 qtrs. of work? (Y/N)	Veteran or Active Military? (Y/N)	Spouse or Dep. Child of Veteran or Act. Military? (Y/N)
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								

NOTE: If you are a permanent alien, you will be required to provide verification of work history.

8. If sponsored non-U.S. citizen or refugee, give name, address, and phone number of the sponsor(s).

Name	Address	Phone

9. What primary language(s) is spoken in the home? English proficiency? (This question is optional if applying for food stamps only. Failure to answer will not affect eligibility) \_\_\_\_\_

10. Has anyone ever received financial or food stamp assistance? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Name	Type of Assistance	Date Last Received	County/State Last Received

11. Has anyone household member been disqualified from the food stamp or financial assistance programs? <input type="checkbox"/> Yes <input type="checkbox"/> No    If yes, list name, program, disqualification period, county and state.			
NAME	PROGRAM	DISQUALIFICATION PERIOD	COUNTY/STATE

12. For Food Stamp applicants/recipients only: if you are age 18 through 49, and are an able-bodied adult without dependents (ABAWD), you will only be eligible for three months of assistance in a 36-month period unless you meet additional work/training requirements. You must be employed or participating in an eligible work/training program for 20 hours weekly. Have you participated in a job training program under the Employment and Training (E&T) program, Workforce Investment Act or Trade Adjustment Act? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Name	Job or Training Program	Participation Dates

13. Is anyone on strike? <input type="checkbox"/> Yes <input type="checkbox"/> No    If yes, name: _____	
14. List the person(s) who is needed in the home to care for a disabled person. _____	

15. Does anyone have any of the items listed below? Include assets owned as of the first of the month and assets which are co-owned with an one who does not live with you. Check "Yes or No" for each item. Include other assets not listed in blank spaces provided below.					
--	--	--	--	--	--

FINANCIAL ACCOUNTS						
YES	NO	ASSETS	NAME OF PERSON(S) ON ACCOUNT	NAME OF FINANCIAL INSTITUTION	ACCOUNT NO.	AMOUNT
<input type="checkbox"/>	<input type="checkbox"/>	Checking Accounts:				\$
<input type="checkbox"/>	<input type="checkbox"/>	Saving   Accounts				\$
<input type="checkbox"/>	<input type="checkbox"/>	Credit Union Accounts				\$
<input type="checkbox"/>	<input type="checkbox"/>	Christmas Savings				\$
<input type="checkbox"/>	<input type="checkbox"/>					\$
<input type="checkbox"/>	<input type="checkbox"/>					\$
<input type="checkbox"/>	<input type="checkbox"/>					\$

LIQUID ASSETS						
YES	NO	ASSETS	NAME OF PERSON(S) ON ACCOUNT	NAME OF FINANCIAL INSTITUTION	ACCOUNT NO.	AMOUNT
<input type="checkbox"/>	<input type="checkbox"/>	Cash on Hand				\$
<input type="checkbox"/>	<input type="checkbox"/>	Tax Refund/Tax Credit				\$
<input type="checkbox"/>	<input type="checkbox"/>	Stocks/Bonds (savings bonds)				\$
<input type="checkbox"/>	<input type="checkbox"/>	Money Market/ Time Certificate				\$
<input type="checkbox"/>	<input type="checkbox"/>	IRA/KEOGH Deferred Comp.				\$
<input type="checkbox"/>	<input type="checkbox"/>					\$
<input type="checkbox"/>	<input type="checkbox"/>					\$

OTHER ASSETS							
YES	NO	ASSETS	PERSON(S) LISTED AS OWNERS	LOCATION/ADDRESS OF ITEM	MARKET VALUE	AMOUNT OWED	EQUITY
<input type="checkbox"/>	<input type="checkbox"/>	Your Home/Mobile Home			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>	Other Houses/Land/ Buildings			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>	Agreement of Sale of Real Property			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>	Burial Plans/Cemetery Plot			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>	Life Insurance-List all Policies			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>	Other (Specify, i.e. Jewelry, TV, Radio, Stereo, Musical Instruments, Hobby Items,			\$	\$	\$
<input type="checkbox"/>	<input type="checkbox"/>				\$	\$	\$

## TRANSFER OF PROPERTY

16. Has anyone sold, traded, transferred or given away money, vehicles, property, or other resources/assets in the last 3 months (if applying for food stamps only), or in the last 24 months (if applying for financial assistance)?

☐ Yes ☐ No If yes, complete below:

ITEM SOLD, TRADED, ETC.	DATE	REASON FOR SELLING, TRANSFERRING, ETC.	ACTUAL VALUE OF ITEM	AMOUNT OWED	AMOUNT RECEIVED
			\$	\$	\$
			\$	\$	\$
			\$	\$	\$
			\$	\$	\$
			\$	\$	\$

## STUDENT INFORMATION

17. Is anyone aged 16 years and older a student? ☐ Yes ☐ No If yes, complete below:

NAME OF STUDENT	NAME OF SCHOOL	FULL TIME?	PART TIME?	START DATE MO./DAY/YR.	END DATE MO./DAY/YR.
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		

18. Has anyone applied for admission to a college, training, or vocational school? ☐ Yes ☐ No Name: \_\_\_\_\_

19. Has anyone in your home received or applied for student financial aid in the form of grants, loans, scholarships, fellowships or stipends? ☐ Yes ☐ No If yes, complete and bring verifications to the interview.

NAME OF STUDENT	NAME OF SCHOOL	TYPE OF AID	AMOUNT	TUITION/FEES EDUCATIONAL EXPENSES	DATES		NO. OF CREDITS
					START	END	
			\$	\$			
			\$	\$			
			\$	\$			
			\$	\$			
			\$	\$			



## UNEARNED INCOME

20. Is anyone receiving, expect to receive, or have an application pending for any type of income listed below? Check "Yes or No" for each source of income. If "Yes" is checked, complete the information about the item. Note: If you have reapplied for or are appealing a denied benefit, you must report this to your worker within 10 days.

YES	NO	PENDING	SOURCE OF INCOME	PERSON WHO RECEIVES INCOME	MONTHLY AMOUNT	HOW OFTEN RECEIVED? (MONTHLY/WEEKLY)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Social Security		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Supplemental Security Income (SSI)		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assistance Payments from Another State		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Unemployment Benefits		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Housing Authority (HUD, Section 8), Energy Assistance		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Child Support, Alimony		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Money from friends, relatives, charities, contributions, gifts, etc.		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Blood/Plasma Income		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Interest/Dividends/Royalties		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Veterans Benefits, Railroad Retirement, other Governmental Benefits		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Retirement/Pension, Profit Sharing, Annuity Pmts.		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Temporary Disability Insurance/Worker's Compensation		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Training Allowance, Vocational Rehabilitation, JTPA		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Foster Care Payments		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Strike Pay		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Military Enlistment Bonus		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Military Allotment		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Money from land/building sales, rentals or leases (to include agreement of sales)		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Prizes, Cash, Gifts, Awards		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Insurance Settlements		\$	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other (specify)		\$	

## EARNED INCOME

21. Give record of all places where you have worked. (Begin with most recent job.)

Name, Address, and Phone Number of Employer	From: Mo/Day/Yr.	to: Mo/Day/Yr.	Reason for Leaving	Date(s) Last Paid
<b>Applicant:</b>				
1.				
2.				
3.				
<b>Spouse:</b>				
1.				
2.				
3.				

22. Is anyone working? ☐ Yes ☐ No If yes, complete and bring verification to the interview.

PERSON EMPLOYED					JOB TITLE	
EMPLOYER					DATE STARTED	
ADDRESS					PHONE	
HOW OFTEN PAID	PAY DAY	HOURS WORKED PER WEEK	HOURLY RATE OF PAY	GROSS PAY PER CHECK	TIPS PER MONTH	
				\$	\$	
PERSON EMPLOYED					JOB TITLE	
EMPLOYER					DATE STARTED	
ADDRESS					PHONE	
HOW OFTEN PAID	PAY DAY	HOURS WORKED PER WEEK	HOURLY RATE OF PAY	GROSS PAY PER CHECK	TIPS PER MONTH	
				\$	\$	
PERSON EMPLOYED					JOB TITLE	
EMPLOYER					DATE STARTED	
ADDRESS					PHONE	
HOW OFTEN PAID	PAY DAY	HOURS WORKED PER WEEK	HOURLY RATE OF PAY	GROSS PAY PER CHECK	TIPS PER MONTH	
				\$	\$	

23. Is anyone self employed, earning money from a business, baby-sitting, out of home sales, repairing cars, swap meets, garage sales, arts, crafts, etc? ☐ Yes ☐ No If yes, complete and bring verification to the interview.

SELF-EMPLOYED PERSON	TYPE OF BUSINESS	HOURS WORKED PER WEEK	MONTHLY GROSS	MONTHLY EXPENSES
			\$	\$
			\$	\$

24. Does anyone receive money from roomers or boarders? ☐ Yes ☐ No If yes, complete the following:

ROOMER'S/BOARDER'S NAME	MONTHLY AMOUNT RECEIVED	
	ROOM	BOARD
	\$	\$
	\$	\$
	\$	\$

25. Does anyone expect a change in income (such as a new job, a change in wages, etc.)? ☐ Yes ☐ No If Yes, complete the following:

NAME OF PERSON	EXPLAIN	DATE OF CHANGE

## COMPLETE FOR FOOD STAMPS ONLY DEDUCTIBLE EXPENSES

EXPENSES ARE USED AS A DEDUCTION IN THE DETERMINATION OF THE AMOUNT OF FOOD STAMPS YOUR HOUSEHOLD MAY BE ENTITLED TO RECEIVE. FAILURE TO REPORT OR VERIFY EXPENSES WILL BE SEEN AS A STATEMENT BY YOUR HOUSEHOLD THAT YOU DO NOT WANT TO RECEIVE A DEDUCTION FOR THE UNREPORTED OR UNVERIFIED EXPENSE. TO CLAIM EXPENSES IN THE FUTURE YOUR HOUSEHOLD WILL NEED TO REPORT AND VERIFY EXPENSES.

### SHELTER EXPENSES

26. Does any person or agency outside your household help pay for or provide, at no cost to you, any of the expenses listed below?

☐ Yes ☐ No If Yes, ( X ) the expense(s):  
☐ Rent ☐ Utilities ☐ Taxes ☐ Mortgages ☐ Personal Supplies ☐ Food ☐ Household Supplies  
☐ Medical Care ☐ Clothing ☐ Other \_\_\_\_\_

If Yes, what person or agency helps pay or provide the expense(s)? \_\_\_\_\_

Do you need to pay them back? ☐ Yes ☐ No

27. Is anyone in your household working off any part of the rent? ☐ Yes ☐ No If Yes, indicate amount \$ \_\_\_\_\_

28. Do you live in Public Housing? ☐ Yes ☐ No

29. Check Yes or No and complete information for each item:

YES	NO	ITEM	HOW OFTEN BILLED (Monthly, Weekly)	CURRENT BILLED AMOUNT	YES	NO	ITEM	HOW OFTEN BILLED (Monthly, Weekly)	CURRENT BILLED AMOUNT
<input type="checkbox"/>	<input type="checkbox"/>	Rent			<input type="checkbox"/>	<input type="checkbox"/>	Gas		
<input type="checkbox"/>	<input type="checkbox"/>	Boat Slip			<input type="checkbox"/>	<input type="checkbox"/>	Propane, Kerosene, Coal, Wood		
<input type="checkbox"/>	<input type="checkbox"/>	Mortgage/2nd Mortgage			<input type="checkbox"/>	<input type="checkbox"/>	Telephone		
<input type="checkbox"/>	<input type="checkbox"/>	Sales/Local Property Tax/ Assessments			<input type="checkbox"/>	<input type="checkbox"/>	Utility Installation Fees		
<input type="checkbox"/>	<input type="checkbox"/>	Homeowner's Insurance			<input type="checkbox"/>	<input type="checkbox"/>	Unoccupied Home Expenses (If car is used as a home)		
<input type="checkbox"/>	<input type="checkbox"/>	Water			<input type="checkbox"/>	<input type="checkbox"/>	Car Insurance (If car is used as a home)		
<input type="checkbox"/>	<input type="checkbox"/>	Garbage, Sewer, Trash Collection			<input type="checkbox"/>	<input type="checkbox"/>	Other (Specify)		
<input type="checkbox"/>	<input type="checkbox"/>	Electricity			<input type="checkbox"/>	<input type="checkbox"/>			

LIST YOUR LANDLORD'S NAME, ADDRESS AND PHONE NUMBER

, , HI

30. Are you billed separately for utility cost? ☐ Yes ☐ No If Yes, ( X ) check the utilities:

Electric/Gas Water Sewer/Trash

If yes, choose one of the the following options "A" or "B" for each utility billed

Electricity/Gas \_\_\_\_\_ Water \_\_\_\_\_ Sewer/Trash \_\_\_\_\_

#### A. Standard Utility Allowance (SUA)

The SUA is an amoujnt which reflects the average statewide amount spent for specific utilities and other mandatory fees. You may choose to have either the actual cost or the SUA for each utility cost used in determining the food stamp shelter cost deduction amount.

#### B. Actual Utility Costs

If you Choose to use ACTUAL COSTS and are required to submit a Monthly Eligibility Form (MERF), you will need to verify these costs each month or no amount will be allowed.

ANY QUESTIONS REGARDING THESE OPTIONS CAN BE DISCUSSED WITH YOUR WORKER. ONCE YOU SELECT AN OPTION, YOU CAN CHANGE IT ONLY ONE TIME IN 12 MONTHS.

31. Does your room or rent payment include meals? ☐ Yes ☐ No If Yes, complete the following:

PAYMENT ROOM/MEALS	NO. OF MEALS PROVIDED PER DAY	MONTHLY AMOUNT
\$ _____	_____	\$ _____

**ALIMONY/CHILD SUPPORT EXPENSES**

32. Does anyone pay alimony, child support, or make payments for those whom you claim as tax dependents and do not live in your home?

☐ Yes ☐ No

If Yes, complete the following:

TYPE OF PAYMENT	AMOUNT	HOW OFTEN PAID	NAME OF PERSON PAID
	\$		
	\$		

**DEPENDENT CARE EXPENSES**

33. Does anyone pay or is anyone billed for the care of a child or disabled adult so someone can work, attend school or training, or look for work? ☐ Yes ☐ No

If Yes, complete the following:

NAME OF PERSON RECEIVING CARE	NAME OF PERSON PAYING CARE	BILLING		NAME AND ADDRESS OF PERSON PROVIDING CARE
		YOUR SHARE MONTHLY	TOTAL DUE MONTHLY	

**MEDICAL EXPENSES**

34. MEDICAL EXPENSES. List current medical bills and estimate for anticipated medical expenses for the next 12 months for members of your household who are: (1) age 60 or older, (2) receiving Supplemental Security Income (SSI), Social Security Disability or Blindness payments, Railroad Retirement or other government disability payments, (3) entitled to, but not receiving SSI or Social Security Disability or Blindness Benefits, (4) a disabled veteran, or (5) a disabled spouse or a child of a deceased Veteran. Medical bills/expenses include Medicare premiums, health and hospitalization insurance premiums, prescription drugs, doctor and dental bills, medical transportation costs, glasses, dentures, hearing aids, service of a nurse, or attendant, etc.

NAME OF PERSON THE EXPENSE IS FOR	ACTUAL AMT. BILLED	ESTIMATED EXPENSE	HOW OFTEN BILLED (MONTHLY, WEEKLY)	NAME OF DOCTOR, HOSPITAL, PHARMACY, INSURANCE COMPANY
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		
	\$	\$		

35. Is anyone currently paying child support payments that are legally obligated to be paid? ☐ Yes ☐ No

If Yes, complete information for the last three payments made:

NAME OF PERSON PAYING CHILD SUPPORT	AMOUNT OF CHILD SUPPORT PAYMENT REQUIRED TO BE PAID	ACTUAL AMOUNT OF CHILD SUPPORT PAID	DATES OF LAST THREE PAYMENTS
	\$	\$	
	\$	\$	
	\$	\$	

**(1) SOCIAL SECURITY NUMBER (SSN):**

Pursuant to 42 USC 13206-7, the SSNs of persons applying for and receiving help in the Financial and Food Stamp Programs will be used to check identities of household members, prevent duplicate participation, verify income/asset amounts and to do mass changes. SSNs will also be used in program reviews or audits and in computer matching with the Internal Revenue Service, State Department of Labor, and Social Security Administration to make sure your household is eligible. This may result in criminal or civil action of administrative claims against persons fraudulently participating in the Financial and Food Stamp Programs.

**(2) YOU HAVE THE RIGHT:**

- **To discuss any action** regarding your case with your worker or the supervisor if you are dissatisfied.
- **To be notified in advance** before your benefits are reduced or discontinued.
- To ask for a fair hearing in writing, or orally for Food Stamps, if you are dissatisfied with any action by the DHS, and to ask the Legal Aid Society of Hawaii, or anyone you want, to help get a fair hearing. Your case may be presented at the hearing by any person you choose.
- **To have your record kept confidential.**
- **To have a bilingual or sign-language interpreter.** All our oral and written communication to you will be in English. If you do not understand what you hear or read, please contact your worker right away.
- In accordance with Federal law and U.S. Department of Agriculture (USDA) and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability. Under the Food Stamp Act and USDA policy, discrimination is prohibited also on the basis of religion or political beliefs. To file a complaint of discrimination, contact USDA or HHS. Write USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (202) 720-5964 (voice and TDD). Write HHS, Director, Office for Civil Rights, Room 506-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (202) 619-3257 (TDD). USDA and HHS are equal opportunity providers and employers.

**(3) YOUR RESPONSIBILITIES:**

**SIMPLIFIED REPORTING HOUSEHOLDS**

If your household is determined to be a Simplified Reporting household you are required to complete a Six Month Report form. You are only required to report the following items on your Six Month Report: any change in residence; new employment; earned income verification and self-employment expenses; all other sources of income; changes in household composition; and any changes in resources. For the food stamp program, you must also report a change in shelter cost if you have moved and any changes in legal obligation to pay child support. For the medical program, you must also report changes in private health insurance, the offer of health insurance by an employer, and the occurrence of any accident.

Outside of the Six Month Report, all households subject to Simplified Reporting requirements will have to report the following for the financial assistance programs: any change in household composition and when the household's total gross income exceeds 100% of the Federal Poverty Limit (FPL). For the food stamp program, you will only be required to report when the household's total gross income exceeds 130% of the FPL. For food stamp households that include a member who is considered an able-bodied adult without dependents (ABAWD), you must report when work or training hours decrease below 20 hours a week or termination of employment or training. Households receiving assistance from more than one program shall report the changes as required for each program. Changes may be reported in writing, in person or by telephone.

**REPORTING CHANGES FOR ALL OTHER HOUSEHOLDS**

Households who are not simplified reporting households shall be required to report the following changes within ten days of the date the change becomes known or if the change involves income, the change must be reported within ten days of the date that the first payment is received.

- **Unearned income.** A change in the source of unearned income and a change of more than \$50 in the amount of unearned income, except changes related to the financial assistance grant. Examples of unearned income: Supplemental Security Income (SSI); Unemployment Compensation (UIB); Veteran's Benefits (VA); Tax Refunds; Insurance Settlements; Inheritance, gifts or contributions from relatives; dividends; pensions; retirement or Social Security benefits; child support and alimony, etc.
- **Earned Income.** All changes in earned income, including starting, stopping or changing a job. Receipt of irregular earned income, for example, commissions, lump-sum payments, etc.
- **Household Composition.** All changes in household composition, such as the addition or loss of a household member.
- **Assets.** When cash on hand, stocks, bonds, and money in a bank account or savings institution reaches or exceeds the program's asset limit.
- **Changes in Residence and Shelter Costs.** A change in residence, and for the food stamp program the resulting change in shelter costs.
- **Child Support Obligations.** For the food stamp program, any change in legal obligation to pay child support.

**ELECTRONIC BENEFIT TRANSFER (EBT)** You are responsible to report lost, stolen, or misused EBT CARDS immediately by calling the EBT toll-free customer service number, or by accessing the EBT website at [www.ebtaccount.citigroup.com](http://www.ebtaccount.citigroup.com). There will be no replacement of any benefits accessed with an EBT card prior to the card being reported lost, stolen or misused. You are responsible to report immediately any changes in the status of your alternate payee. There will be no replacement of any benefits accessed by alternate payees or any other individuals using an EBT card and a valid PIN. Benefits not withdrawn for 90 days for cash assistance accounts and for 270 days for food stamp accounts will be returned to the state.

**(4) PENALTY WARNING:**

- Do not make any false statements or hide any information.
- Do not do anything dishonest to get money and Food Stamp benefits which you are not supposed to get.
- Do not give or sell your Food Stamps or EBT card to anyone else.
- Do not alter or use someone else's Food Stamps or EBT card for your household.
- Do not use your Food Stamps or EBT card to buy ineligible items such as alcoholic drinks and tobacco.
- For the financial assistance program, an intentional program violation disqualification penalty is twelve months for the first violation, twenty-four months for the second violation and permanently for the third or more violations.
- For the Food Stamp Program, any household or family member who intentionally breaks food stamp rules, can be fined up to \$250,000, imprisoned up to 20 years, or both. A member of your household can be barred from the Food Stamp Program for one year for the first violation; two years for a second violation and permanently for the third or any subsequent violation and an additional 18 months if court ordered. The individual may also be subject to further prosecution under other applicable Federal laws. A member convicted of using or receiving food stamp benefits in a transaction involving the sale of firearms, ammunition or explosives is permanently ineligible to participate in the Food Stamp Program. Individuals convicted of trafficking food stamp benefits of \$500 or more is permanently ineligible.

Individuals found guilty to have used or received food stamp benefits in a transaction involving the sale of controlled substance are ineligible to participate for two years for first violation and permanently for the second violation. Individuals who have committed and been convicted of Federal or State felonies after 8/22/96 for possession, use or distribution of illegal drugs and who refused to comply with treatment or with a treatment program are ineligible for the program. An individual is ineligible to participate in the financial and food stamp programs for 10 years if found to have filed more than one application at the same time and have given false identification or residence information. Fleeing felons and probation/parole violators are ineligible for the financial and food stamp programs.

**(5) YOUR AUTHORIZATION:**

- I agree that the information I provide to the Department will be subject to verification by Federal, State and local officials to determine if such information is factual; and if any information is incorrect, food stamps may be denied; and I may be subject to criminal prosecution for knowingly providing incorrect information.
- I authorize the Department to check with any financial institution, including, but not limited to, banks, savings and loan associations, thrift companies and credit unions, to verify that I am eligible for help. I authorize any financial institution to provide the Department information, including information on the existence and nature of and amount in any account I may have with the financial institution.
- I agree to provide the necessary documents to verify the statements I have made. If documents are not available, I agree to give the name of person or organization (such as doctor, employer, State or Federal agency) whom the Department may contact for information about me which may be needed to show that I am eligible for help.
- I agree to cooperate with the Department, Federal Quality Control reviewers and/or auditors if my case is selected for a
- I understand that the Department may need to release information about me for purposes connected with the administration of the Department's assistance program, or the administration of federally assisted programs which provides assistance on the basis of need.
- I understand that the Department will obtain information from the Internal Revenue Service and exchange information about me with the Social Security Administration, Department of Labor - Unemployment Compensation, and agencies in the State and other States which administer the financial assistance, food stamp, child support and unemployment compensation programs to verify my income and eligibility.
- I understand that if food stamps are issued before a determination of financial eligibility is made, that the amount of food stamp benefits may be reduced without further notice as long as I am notified of this possibility on the notice approving food stamp benefits.
- I understand that my residence and business address may be released to law enforcement officers if needed for an official administrative, civil, or criminal law enforcement purpose, or to identify a recipient as a fugitive felon or a parole violator.
- I understand that if my EBT account becomes inactive because I failed to access my benefits, the balance in my EBT account may be used to offset any outstanding overpayments that my household owes the Department.

**(6) ASSIGNMENTS AND AGREEMENT:**

- **ASSIGNMENT OF RIGHTS:** I understand that as a condition of eligibility for financial assistance, I am assigning to the State of Hawaii any rights to child and spousal support that I may have from another person, for myself or any person for whom I am applying or receiving assistance. This assignment includes rights to support from previous as well as present and future support. Such payments will be used to reimburse the State up to the amount of assistance granted. You may be exempt from this requirement if you fear physical or mental harm to yourself or your children. As a condition of eligibility for financial assistance I understand that by applying, I am assigning to the State of Hawaii my rights to any third party payments for medical care. I will cooperate in obtaining third party payments. I also understand that when I assign child and spousal support to the State I must have the State's permission to negotiate or seek a new court order or otherwise change the existing status of my child or spousal support agreement. I agree to cooperate with the State in establishing paternity for the minor children in my application.
- **REAL PROPERTY AGREEMENT:** I give the Department permission to verify information on my property. I also agree to report to the Department within thirty days any money received from the sale, lease, exchange or transfer of such property. If I assign or transfer any property for less money than what I get in the open market, my dependents and I will become ineligible for further assistance.

**(7) FOOD STAMP PRIVACY ACT STATEMENT:**

- Collection of information for this application, including the social security number (SSN) of each household member is authorized under the Food Stamp Act of 1977, as amended, 7 U.S.C. 2011-2036.2
- The information will be used to determine whether your household is eligible or continues to be eligible to participate in the Food Stamp Program.
  - Information may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law.
  - If a food stamp claim arises against your household, the information on the application, including all SSNs, may be referred to Federal and State agencies, as well as to private claims collections agencies for claims collection action.
  - The providing of the requested information, including the SSN of each household member, is voluntary. However, failure to provide this information will result in the denial of food stamp benefits to your household.

**(8) YOUR CERTIFICATION (MUST BE SIGNED TO BE CONSIDERED A VALID APPLICATION):**

**Before signing this application, go back and check that you have answered each question. Make sure you understand your rights and responsibilities, the penalty warning, your authorization, your consent, your assignments and agreements.**

- I certify under penalty of perjury, that my answers are correct and complete to the best of my knowledge.
- I understand the questions on this application and the penalty for hiding or giving false information.
- I certify that I have been informed of my rights and responsibilities by the worker and I agree to heed these responsibilities.
- I understand the assignments and agreements and agree to fulfill them as a condition of eligibility.

SIGNATURE (OR MARK) OF APPLICANT	DATE	SIGNATURE (OR MARK) OF SPOUSE OR OTHER ADULT APPLICANT (Required for money assistance only)	DATE	WITNESS IF SIGNATURE IS "X"

**(9) CERTIFICATION BY AUTHORIZED REPRESENTATIVE ☐ OR OTHER PERSON ASSISTING IN FILLING OUT APPLICATION ☐ : (Please check off one box.)**

**I helped the applicant fill out this form. I understand that anyone helping another person in dishonestly getting benefits is subject to criminal penalties. I certify that the answers given by me on this form ☐ is what I know personally about him/her; or ☐ was provided by the applicant/recipient.**

SIGNATURE	RELATIONSHIP	DATE
HOME ADDRESS		PHONE NO

**(10) IN CASE OF EMERGENCY OR DEATH, THE PERSON TO CONTACT IS: (Please Print)**

NAME	RELATIONSHIP	PHONE NO.	ADDRESS

**(11) CERTIFICATION BY ELIGIBILITY WORKER:**

**I certify that the applicant/recipient has been informed of his/her rights and responsibilities and the possibility of criminal charges for misrepresenting or concealing facts which determine eligibility.**

PRINT ELIGIBILITY WORKER'S NAME	SIGNATURE OF ELIGIBILITY WORKER	DATE

# Medical Assistance Application

Date Received by DHS

**OFFICIAL USE ONLY**  
Organization Assisting with Application

Case Name

Case Number

Worker's Name

Section/Unit/EW Code

☐ FS/HQ Combo ☐ Medical Only ☐ Upfront AF/GA

**1. Please tell us who you are and where you live. This person will receive all mail and phone calls. Also write your name and information in number 3A.**

Last Name	First Name	Middle Initial	Best Phone Number to Call	Email Address
Address (Where you live)		Apartment Number	City, State, and Zip Code	
Mailing Address (If it is different from where you live)			What Language Do You Speak Best? <i>(We will get you a FREE interpreter—see page 7.)</i>	

**2. Please check YES or NO in the boxes below. If you check YES, please complete.**

**YES NO**

☐ ☐ **A. Is anyone who wants medical assistance pregnant?** *(Unborn children may be counted in the pregnant woman's household size.)*  
Name \_\_\_\_\_ Due Date \_\_\_\_\_ Number of children expected \_\_\_\_\_

☐ ☐ **B. Was the pregnancy confirmed by a home pregnancy test or health care provider?** *(If the answer is NO, we will request verification.)*

☐ ☐ **C. Is anyone who wants medical assistance 18-20 years old and claimed as a tax dependent?** *(The tax dependent's parents' or legal guardians' income is counted for the QUEST program.)*  
Name \_\_\_\_\_

☐ ☐ **D. Is anyone self employed?** *(You may get business expenses deducted.)*  
Name \_\_\_\_\_

☐ ☐ **E. Is anyone who wants medical assistance in a medical institution or applying for long-term care placement, home and community-based services, DD/MR, or PACE?** *(Program names are listed on page 8. You may be asked to provide more information about assets you owned.)*  
Name \_\_\_\_\_ Nursing Home Name \_\_\_\_\_ Placement Date \_\_\_\_\_

☐ ☐ **F. Is anyone who wants medical assistance 0-18 years old and has an absent or deceased parent?** *(You may be asked to complete more forms.)*  
Name \_\_\_\_\_

☐ ☐ **G. Is anyone blind, disabled, or 65 years old or older?** *(You may receive income deductions and help with unpaid medical bills.)*  
Name \_\_\_\_\_

**3. Please tell us about yourself and who lives in your household. List yourself first and use legal names. Write only family members who are responsible for each other, such as spouses, children under 19 years old, and the children's parents. Attach another paper if there are more than 8 persons.**

- We need a social security number and citizenship information for each person who wants medical assistance.
- We do not need a social security number and citizenship information if a person does not want medical assistance (non-applicant). However, we may ask for more information if a social security number is not provided.

<b>A. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> ____/____/____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
<b>B. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> ____/____/____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
<b>C. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> ____/____/____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
<b>D. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> ____/____/____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____



<b>E. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> _____ / _____ / _____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
--	--	---	---	--	---

<b>F. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> _____ / _____ / _____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
--	--	---	---	--	---

<b>G. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> _____ / _____ / _____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
--	--	---	---	--	---

<b>H. Last Name</b> _____ <b>First Name</b> _____ <b>Middle Initial</b> _____ <div style="text-align: center;">Month      Day      Year</div> <b>Date of Birth</b> _____ / _____ / _____ <b>Age</b> _____ <b>SOCIAL SECURITY NUMBER</b> (optional for non-applicants) _____	<b>Wants Medical Assistance</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sex</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	<b>Relationship to You</b> <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Stepchild <input type="checkbox"/> Other (specify): _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	<b>Citizenship</b> (optional for non-applicants) <input type="checkbox"/> U.S. or U.S. National <input type="checkbox"/> CFA Individual <input type="checkbox"/> Lawful Permanent Resident Entry Date: _____ <input type="checkbox"/> Other (specify): _____	<b>Ethnicity</b> (optional) <input type="checkbox"/> Caucasian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino <input type="checkbox"/> Hawaiian <input type="checkbox"/> Japanese <input type="checkbox"/> Other (specify): _____
--	--	---	---	--	---

**4. Please tell us ALL income your household gets each month. If you have no income, complete A and go to number 5.**

☐ A. Check here if your household has no income. Tell us how your food, rent, and other living costs are paid:

---



---

B. Check YES or NO for **every type** of income listed. If YES, please write information in the boxes and **attach document copies**. Write the person's name and monthly gross amount (**before taxes and deductions—not take home pay**). Completing this information will help us process your application faster.

YES	NO	Household Income	Person Receiving Income	Monthly Gross Amount
<input type="checkbox"/>	<input type="checkbox"/>	Job: Employer's Name		Total for <b>Whole Month</b>
		1.	1.	1. \$
		2.	2.	2. \$
		3.	3.	3. \$
<input type="checkbox"/>	<input type="checkbox"/>	Self-Employment Income		\$
<input type="checkbox"/>	<input type="checkbox"/>	Social Security Benefits		\$
<input type="checkbox"/>	<input type="checkbox"/>	Supplemental Security Income (SSI)		\$
<input type="checkbox"/>	<input type="checkbox"/>	Pension/Retirement Income (write who pays you: _____ )		\$
<input type="checkbox"/>	<input type="checkbox"/>	Veteran's Benefits		\$
<input type="checkbox"/>	<input type="checkbox"/>	Temporary Disability Insurance (TDI) (write who pays you: _____ )		\$
<input type="checkbox"/>	<input type="checkbox"/>	Worker's Compensation		\$
<input type="checkbox"/>	<input type="checkbox"/>	Unemployment Insurance Benefits (UIB)		\$
<input type="checkbox"/>	<input type="checkbox"/>	Insurance Settlements (write who pays you: _____ )		\$
<input type="checkbox"/>	<input type="checkbox"/>	School Grants and Scholarships (write type and dates: _____ )		\$
<input type="checkbox"/>	<input type="checkbox"/>	Child Support		\$
<input type="checkbox"/>	<input type="checkbox"/>	Alimony		\$
<input type="checkbox"/>	<input type="checkbox"/>	Child's Income		\$
<input type="checkbox"/>	<input type="checkbox"/>	Other Income (please tell us):		\$

**5.** ☐ YES ☐ NO **Does anyone pay for childcare? If YES, please write information in the boxes. (You may be allowed these deductions.)**

Person Who Pays	Monthly Cost	Name of Child	Person Providing Care
	\$		
	\$		
	\$		

**6. Please list ALL household assets as of the first day of this month.**

☐ A. Check here if you are only requesting medical assistance for persons who are 0-18 years old or a pregnant woman and go to number 7.

B. Check YES or NO for **every type** of asset listed. If YES, please write information in the boxes and **attach document copies**. Write the owner's name, bank or company name, and value. Completing this information will help us process your application faster.

YES	NO	Assets	Owner's Name	Bank or Company Name	Dollar Value
<input type="checkbox"/>	<input type="checkbox"/>	Checking Accounts (write all)			\$
<input type="checkbox"/>	<input type="checkbox"/>	Savings Accounts (write all)			\$
<input type="checkbox"/>	<input type="checkbox"/>	Cash			\$
<input type="checkbox"/>	<input type="checkbox"/>	Income Tax Refunds			\$
<input type="checkbox"/>	<input type="checkbox"/>	Stocks and Bonds			\$
<input type="checkbox"/>	<input type="checkbox"/>	Money Market Accounts, CDs, and Time Certificates			\$
<input type="checkbox"/>	<input type="checkbox"/>	IRA, Keogh, and Deferred Compensation			\$
<input type="checkbox"/>	<input type="checkbox"/>	Home or Mobile Home			\$
<input type="checkbox"/>	<input type="checkbox"/>	Other Houses, Land, and Buildings			\$
<input type="checkbox"/>	<input type="checkbox"/>	Burial Plans: Total Number _____			\$
<input type="checkbox"/>	<input type="checkbox"/>	Burial Plots: Total Number _____			\$
<input type="checkbox"/>	<input type="checkbox"/>	Life Insurance (Surrender Cash Value)			\$
<input type="checkbox"/>	<input type="checkbox"/>	Family or Individual Trust Funds			\$
<input type="checkbox"/>	<input type="checkbox"/>	Business Equity (Self-Employed)			\$
<input type="checkbox"/>	<input type="checkbox"/>	Boats and Trailers			\$
<input type="checkbox"/>	<input type="checkbox"/>	Jewelry, Diamonds, Gold, Silver, Etc.			\$

**7. Please check YES or NO in the boxes below. If YES, please write information in the boxes.**

YES NO

☐ ☐ A. Has anyone who needs medical assistance for long-term care, home and community-based services, DD/MR, or PACE sold, traded, or given away money, property, other resources, or assets in the past 5 years? (You may not get help if you disposed of assets for less than fair market value.)

Items Sold, Traded, etc.	Transaction Date	Reason for Sale, Transfer, etc.	Actual Owed	Actual Value	Amount Received
			\$	\$	\$
			\$	\$	\$

☐ ☐ B. Does anyone who needs nursing home assistance or the person's spouse have an annuity?

Owner's Name	Annuity Company and Policy Number	Value
		\$
		\$

8. Please check YES or NO in the boxes below. If YES, please write information in the boxes.

YES NO

- ☐ ☐ A. Does anyone listed in Question 3 have private health, dental insurance, vision insurance, long-term care insurance, Medicare, TRICARE, VA benefits, or prescription drug coverage? (Other insurance may help pay medical, dental, vision, or drug bills.)

Person Covered	Insurance Name, Type, and Policy Number	Start Month/Year	Premium Amount
			\$
			\$

- ☐ ☐ B. Has an employer offered health insurance to anyone who is employed? (We need to know about employer-sponsored health insurance for the employee only **not** his or her children or spouse.)

Person Covered	Insurance Name, Type, and Policy Number	Start Month/Year	Employer's Name

- ☐ ☐ C. Did anyone lose employer-provided health insurance or extended health care coverage (COBRA) in the past 45 days?

Person's Name	Last Day Covered

- ☐ ☐ D. Has anyone been hospitalized or gone to an emergency room in the past 5 days? (We may be able to help pay the bills.)

Person's Name	Service Dates	Provider (Doctor, Hospital, etc.)

- ☐ ☐ E. Does anyone who is blind, disabled, or 65 years old or older have unpaid medical bills the past 3 months? (We may be able to help pay the bills.)

Person's Name	Service Dates	Provider (Doctor, Hospital, etc.)

- ☐ ☐ F. Does anyone have medical problems or need medical treatment due to an accident or incident? (The responsible party may help pay medical bills.)

Person's Name	Accident or Incident Dates	Provider (Doctor, Hospital, etc.)

- ☐ ☐ G. Does anyone need ongoing medical treatment—doctor visits, prescriptions, etc.? (We may be able to help pay the bills.)

Person's Name	Expected Monthly Cost	Provider (Doctor, Hospital, etc.)

9. Please tell us that you read or had read to you the statement below by signing your name and writing the date.

I certify the information I have provided on this application is true to the best of my knowledge. If I intentionally make false statements on this application, I may be prosecuted under Hawaii Revised Statutes §710-1063. I give permission to the State of Hawaii to check my statements. I have read or had read to me the list of rights and responsibilities on page 11 that I may keep for my information.

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

10. Certification by Person Assisting the Applicant in Completing this Application

I helped the applicant complete this application or I am applying for an individual who is unable to act on his/her own behalf. I understand that anyone helping an individual to receive benefits dishonestly is subject to criminal penalties. I certify that the answers on this form ☐ were provided by the applicant/recipient or ☐ are what I personally know about him or her.

Representative's Name (Print) \_\_\_\_\_ Signature \_\_\_\_\_ Relationship \_\_\_\_\_ Telephone Number \_\_\_\_\_ Date \_\_\_\_\_

[ OFFICIAL USE ONLY: MQD EW NAME (Print) \_\_\_\_\_ SIGNATURE \_\_\_\_\_ APPLICATION REVIEW DATE \_\_\_\_\_ ]

## Bilingual and Sign Interpreter Services

<input type="checkbox"/>	Med-QUEST will provide a free bilingual or sign language interpreter. Yes, I need a _____ language interpreter.	English
<input type="checkbox"/>	<b>Med-QUEST 將會供給您一位免費的雙語翻譯員或手勢語的翻譯員。</b> <b>是，我要一位 (選一個) <input type="checkbox"/> 普通話 / 國語 (M) <input type="checkbox"/> 廣東話 (C) 的翻譯員。</b>	Chinese
<input type="checkbox"/>	Med-QUEST epwe aora emon chon affou ese kamo, mei sinenap non poraus are pomwen poraus. U, U-mochen emon chon affou non kapasen chuuk.	Chuukese
<input type="checkbox"/>	E kōkua a hā'awi ana 'o Med-QUEST i kekahi kanaka unuhi 'ōlelo a i 'ole i kekahi kanaka "sign language." 'Ae, makemake au i kekahi kanaka unuhi 'ōlelo.	Hawaiian
<input type="checkbox"/>	Ti Med-QUEST mangted iti libre nga interprete nga makaammo iti nadumaduma a pagsasao (bilingual) wenno pagsasao babaen iti senyal (sign). Wen, masapul ko ti interprete nga Ilokano.	Ilocano
<input type="checkbox"/>	クエストが、無料で、バイリンガルあるいは手話の通訳をつけてくれます。 はい、私は日本語の通訳が必要です。	Japanese
<input type="checkbox"/>	Med-QUEST 에서는 통역이나 수화 통역사를 무료로 제공 합니다. 네, 저는 한국 통역이 필요 합니다.	Korean
<input type="checkbox"/>	<b>Med-QUEST ຈະຈັດຫາ ນາຍພາສາ ທີ່ເວົ້າໄດ້ສອງພາສາ ຫລື ນາຍພາສາກິກ ໃ້ພຣີ.</b> <b>ແມ່ນແລ້ວ, ຂ້າພະເຈົ້າ ຕ້ອງການ ນາຍພາສາລາວ.</b>	Laotian
<input type="checkbox"/>	Med-QUEST enaj lewōj ejelok wōnen juōn rukok ak rukok kin sign. Aet, iaikuj i juōn rukok kajin majōl.	Marshallese
<input type="checkbox"/>	Med-QUEST pahn kahk sawasikida sewesepehn tohn kawehwei ni sohte pweipwei. Ehi, ih anahne tohn kawehwei ohng ni lokoiahn Pohnpeian.	Pohnpeian
<input type="checkbox"/>	O le a saunia ele Med-QUEST se faamatala upu ile gagana poo le faaaogaina o saini ma lima e aunoa mase totogi. Ioe, oute manaomia se faamatala upu ile gagana Samoa.	Samoan
<input type="checkbox"/>	Med-QUEST le proporcionará un intérprete sin cargo bilingüe o de lenguaje de signos. Sí, necesito un intérprete de español.	Spanish
<input type="checkbox"/>	Ang Med-QUEST ay nagbibigay ng libreng interprete na makakaalam ng iba-ibang wika (bilingual) o lenggwahe sa pamamagitan ng senyas (sign). Oo, kailangan ko ang interprete na Tagalog.	Tagalog
<input type="checkbox"/>	'E lava he'e Med-QUEST 'o 'omai e kau fakatonulea 'o tatau pe kihe lea moe faka'ilonga lea 'aki e nima. 'Io 'oku ou fiema'u e fakatonulea.	Tongan
<input type="checkbox"/>	Med-QUEST sẽ cung cấp một thông dịch viên song ngữ hoặc thông dịch viên ra dấu miễn phí. Vâng, tôi cần một thông dịch viên tiếng Việt Nam.	Vietnamese

## General Questions and Answers



### **How long does it take for my application to be processed?**

Med-QUEST has up to 45 days from the date it receives your application to approve or deny it. However, if the person who needs medical assistance is blind or disabled, they have 90 days to review it. Pregnant women applications are processed within 5 business days if all questions on the application are completed.

### **What is the difference between QUEST and Fee-for-Service?**

Med-QUEST pays health plans for customers enrolled in QUEST, QUEST-ACE, QUEST-Net, and QUEST Expanded Access (QExA). It pays health care providers for customers not enrolled in a health plan.

### **If I have Medicare, can I still get Medicaid?**

Yes. If you qualify for Medicaid, the state may pay your Medicare premiums.

### **If I have Medicare, will QUEST Expanded Access (QExA) pay for my prescription drugs?**

Some drugs not covered by Medicare may be paid by QUEST Expanded Access (QExA).

### **Do I enroll in a health plan if my application is approved for the QUEST program?**

Yes. If you receive a letter from Med-QUEST that your application is approved for QUEST, you must enroll in a health plan within 10 days. You can choose from several health plans by calling our Customer Service Section at 524-3370 (Oahu) or 1-800-316-8005 (Neighbor Islands). You can also fax your request to 692-7224 (Oahu) or 1-800-576-5504 (Neighbor Islands).

### **Must I live in Hawaii to apply?**

Yes. You must be a Hawaii resident. People who need medical assistance must also plan to live in Hawaii indefinitely.

### **Can only United States citizens get medical assistance?**

No. You can be a United States citizen, United States National, lawful permanent resident, qualified alien, or citizen from the Federated States of Micronesia, Republic of the Marshall Islands, or Republic of Palau.

### **Will enrolling in QUEST or Fee-for-Service affect my immigration status?**

No. It will not affect your immigration status. Call the national U.S. Citizenship and Immigration Services center at 1-800-375-5283 for details.

### **What are the DD/MR and PACE programs?**

These programs are Developmental Disabilities/Mental Retardation (DD/MR) and Program of All Inclusive Care for Elderly (PACE). They provide support services so a person can remain at home or live in a community-based setting.

## Important Resources

### **211**

Information and referral hotline service sponsored by Aloha United Way. Free call from all islands by dialing 211.

### **Domestic Violence Legal Hotline**

Provides civil legal assistance and advocacy to domestic abuse victims. 531-3771 (Oahu) or [www.stoptheviolence.org](http://www.stoptheviolence.org)

### **Medicare**

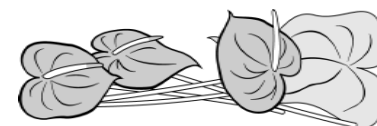
Information provided by the Centers for Medicare & Medicaid Services. 1-800-633-4227 or [www.medicare.gov](http://www.medicare.gov)

### **Sage PLUS**

Provides statewide health insurance information counseling and referrals to people 60 years or older. 586-7299 (Oahu) or 1-888-875-9229 (Neighbor Islands) or [www4.hawaii.gov/ea/programs/sage\\_plus/](http://www4.hawaii.gov/ea/programs/sage_plus/)

### **Executive Office on Aging**

Dedicated to the well-being of older adults and their caregivers. 586-0100 (Oahu), 974-2400 (Hawaii), 274-3141 (Kauai), 984-2400 (Maui), 1-800-468-4644 (Molokai), or [www4.hawaii.gov/ea/](http://www4.hawaii.gov/ea/)



# Common Questions and Answers



## Pregnant Women

### **How long does it take for my application to be processed?**

Med-QUEST will process your application within 5 business days if you answer all questions on the application.

### **What should I do after the baby is born?**

Call your Med-QUEST worker and let her or him know the baby's full name and date of birth. If Med-QUEST needs more information, they will contact you. The baby will stay in the mother's health plan for 30 days.

### **How long will my medical assistance continue?**

You will be covered for 60 days after the baby is born. To continue longer, complete Form 1100 to find out if you are eligible as a non-pregnant adult.

### **If I am not eligible for Med-QUEST's programs, can I apply for my baby?**

Yes. If your baby is eligible, benefits begin on the date Med-QUEST receives the application. Also, if you want your birth expenses covered, Med-QUEST must receive your application within 5 calendar days of the baby's delivery. It would be helpful to complete the application before you go to the hospital, take it with you, and ask the hospital staff to fax it to your local Med-QUEST office.

## Children

### **How long does it take for my application to be processed?**

Med-QUEST has up to 45 days from the date it gets your application to approve or deny it. However, if the person who needs medical assistance is blind or disabled, they have 90 days to review it.

### **How soon can my child get health care?**

If the application is approved, benefits begin on the date Med-QUEST received the application.

### **If my child gets sick before the application is approved, what should I do?**

Please call a doctor! Private physicians and community health centers can help you. Tell them you have an application pending with Med-QUEST. If you cannot get help because you don't have health insurance, call your local Med-QUEST office and ask for an emergency processing form (1149). Telephone numbers are listed on the last page of the application. You can also download the form at [www.coveringkids.com/library/](http://www.coveringkids.com/library/). After the doctor completes the form, bring it to Med-QUEST and they will review your application.

### **Will enrolling in a health plan or Fee-for-Service affect my immigration status?**

No. It will not affect your child's or family's immigration status. Call the national U.S. Citizenship and Immigration Services center at 1-800-375-5283 for details.

## Important Resources

### **211**

Information and referral hotline service sponsored by Aloha United Way. Free call from all islands by dialing 211.

### **Child Abuse and Neglect**

Statewide 24-hour hotline. Call if you think a child is abused or neglected. 832-5300 (Oahu).

### **WIC**

Nutrition program for women, infants, and children. 586-8175 (Oahu) or 1-888-820-6425 (Neighbor Islands).

### **Head Start**

Child development programs that serve children from birth to age 5 years old and their families. [www.hawaii.gov/dhs/self-sufficiency/childcare/headstart/](http://www.hawaii.gov/dhs/self-sufficiency/childcare/headstart/)

### **MothersCare Information Line**

Operated by Healthy Mothers Healthy Babies Coalition of Hawaii. Links pregnant women to health and community resources. 951-6660 (Oahu), 1-888-951-6661 (Neighbor Islands), or [www.hmhb-hawaii.org](http://www.hmhb-hawaii.org).

### **Parent Line**

Staffed by professionals specializing in child and adolescent growth and development. 526-1222 (Oahu) or 1-800-816-1222 (Neighbor Islands).





# Mikah The Myna Bird has friendly advice...

## Regular health check-ups are no Myna matter!

**EPSDT** provides free **E**arly and **P**eriodic **S**creening, **D**iagnosis, and **T**reatment health services for individuals under 21 years old receiving medical assistance through Med-QUEST's programs.

### **EPSDT** offers:

- 🌸 complete medical and dental examinations
- 🌸 hearing, vision, and laboratory tests
- 🌸 immunizations and tuberculosis skin tests
- 🌸 assistance with scheduling appointments
- 🌸 help with arranging transportation

## 😊 Regular health check-ups can keep you healthy 😊

### **What is EPSDT?**

Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Services is a program that provides regular medical and dental check-ups for individuals under 21 years old.

### **Why should EPSDT concern me?**

It is important that children and youth get regular checkups so their doctors find health problems before they become serious.

### **Who can use this program?**

Individuals from birth through 20 years old receiving medical assistance through Med-QUEST's programs.

### **How can the person get EPSDT services?**

Individuals receiving medical assistance get EPSDT services through participating health care providers.

If you need more information, help scheduling an appointment, language interpreter, or transportation assistance, please call 692-8110 (Oahu) or 1-866-836-0957 (free from the Neighbor Islands).

**Good health can make all the difference in your life ... and that's no Myna matter!**



## RIGHTS AND RESPONSIBILITIES

### WHAT I HAVE THE RIGHT TO EXPECT FROM THE DEPARTMENT:

**RIGHT TO CONFIDENTIALITY:** Federal and State laws do not allow the Department to release any information I have provided without my written permission unless it is directly related to managing the medical assistance programs.

**NO DISCRIMINATION:** I will not be treated differently because of my race, color, age, sex, national origin, physical or mental disability, or religious or political beliefs. If I am not satisfied with the way I am treated, I should write as soon as possible to the Department of Human Services Personnel, Civil Rights Compliance Unit, P.O. Box 339, Honolulu, HI 96809-0339 or the U.S. Department of Health and Human Services, Office of Civil Rights/Region IX, 90 7th Street, Suite 4-100, San Francisco, CA 94103-6705, Attention: Regional Manager. I may also call the US DHHS at 1-800-368-1019 (toll free) or 1-415-437-8311 (TDD). I can get a Discrimination Complaint Form, Consent/Release Form, and joint Nondiscrimination Notices in multiple languages at <http://hawaii.gov/dhs> in the Civil Rights Corner.

**FAIR AND FRIENDLY TREATMENT:** The Department will make an eligibility determination based on facts within 45 days from the date the application is received by the Department or within 90 days for someone who is applying for medical assistance based on a disability. I will be given correct information and treated with dignity and courtesy at all times.

**BILINGUAL, SIGN INTERPRETER, OR OTHER ACCOMMODATIONS:** All Department oral and written communication to me will be in English. If I do not understand what I hear or read, I will contact the Department right away. I can get free help to access medical assistance with sign or foreign language interpreters, large print, taped materials, or accessible parking, etc.

**RIGHT TO ADVANCE NOTICE AND ADMINISTRATIVE APPEAL:** The Department must tell me before they take any action that affects my benefits by mailing me a notice. If I am not satisfied with any decision made by the Department that will affect me, I have 90 days from the date on which the notice is mailed to me to request an administrative appeal. I may ask the Legal Aid Society of Hawaii, another community agency, or anyone else to assist me.

**PRE-EXISTING CONDITIONS:** Federal law limits when health insurance will not pay for a pre-existing condition. If I enroll in a group health insurance plan that does not cover pre-existing conditions, I can get credit for the time I received medical assistance. I must ask for a certificate of medical coverage within 24 months after my medical assistance coverage ends.

**EPSDT:** All persons under age 21 can have free regular health and dental check-ups under the Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Program. Participating physicians, dentists, clinics, and health centers provide EPSDT check-ups, diagnosis, and treatments. If requested, I may also receive help with scheduling appointments and transportation for these checkups.

### WHAT THE DEPARTMENT HAS THE RIGHT TO EXPECT OF ME:

**SOCIAL SECURITY NUMBER:** I am required to provide Social Security Numbers (SSNs) for all persons applying for medical assistance. (42 USC 1320b-7; 42 CFR 435.910(a)) The SSNs are used to verify the income and assets of those applying for medical assistance to determine if they are eligible. I do not have to provide my SSN if I am not applying for medical assistance or if I am a non-lawful alien applying for emergency medical assistance. If I do not provide my SSN, it will not affect my children's eligibility. My SSN will not be shared with U.S. Citizenship and Immigration Service.

**CITIZENSHIP:** Those persons applying for assistance in my household are U.S. citizens; lawful permanent residents; refugees; asylees; persons granted cancellation of removal, or paroled in the U.S.; nationals of American Samoa or Swain's Island; Cuban, Haitian, or conditional entrants; Amerasian immigrants; honorably discharged or active duty military, or their spouse or dependent children; battered spouse or children, or children of a battered spouse under the Violence Against Women Act; citizens of the Federated States of Micronesia, Marshall Islands, or Palau, or permanently residing in Hawaii under color of law; or otherwise authorized by law to receive assistance. I must provide proof of lawful immigration status unless I am not applying for medical assistance, or I am an alien that entered the U.S. on or after August 22, 1996 and am applying for emergency medical services. (42 CFR 435.910(a))

**COOPERATION AND GOOD CAUSE:** Help is available to me through the Child Support Enforcement Agency (CSEA) if I need to obtain medical support for my children. I do not have to cooperate with CSEA if it is not in the best interest of my children. Otherwise, I will help my children get medical support by helping CSEA identify the father(s) of my children. If I do not cooperate because I believe it may not be in the best interest of my household, I must provide information to support this. Without good cause, it will not affect my children's medical assistance, however I will not be eligible for medical assistance unless I am pregnant.

**THIRD PARTY LIABILITY:** I will give the State of Hawaii any health insurance payments or other money received for medical care for the time anyone in my household receives assistance. If I do not cooperate because I believe it may not be in the best interest of my household, I must provide information to support this. Without good cause, it will not affect my children's medical assistance, however I may not be eligible for medical assistance unless I am pregnant.

**ASSETS AND OTHER PROPERTIES:** I must give the Department information about any asset or property that is owned by my household unless I am only applying for medical assistance for children or as a pregnant woman. If I get rid of any income, asset or property for less money than the fair market value, it may affect my eligibility for nursing facility level care. An annuity purchased after February 8, 2006 must name the State as a remainder beneficiary.

**REPORTING ANY CHANGES:** I will report to the Department all changes about my household within 10 days of when I learn of the changes as they may affect my eligibility for medical assistance. Changes to report include, among other things: income; addresses; living arrangement; marriage/divorce; pregnancy; birth; death; insurance coverage. It also includes the injuries from accidents; receipt, transfer or sale of any asset (i.e. home, car, etc.); or receipt of a Social Security Number. I must also report when anyone enters a hospital or public institution, or moves out of the State of Hawaii.

**VERIFICATION OF INFORMATION:** The Department may contact Federal, State, and local officials to make sure the information that I provide is true. I agree to help the Department, its agents and contractors, and Federal reviewers and/or auditors if my case is reviewed. The Department may call any bank or other financial institution to get information about the accounts that belong to my household.

**PENALTY WARNING:** All information given by me on all forms is true and complete to the best of my knowledge. If I give wrong information on purpose or have someone give wrong information on purpose to help me get medical assistance coverage, I may have to pay penalties and/or repay any medical assistance I received.

## APPLYING FOR MEDICAL ASSISTANCE

(These addresses are for Med-Quest only applications, see Pg.1 for Food Stamps & Cash Assist)

Please check to see that you completed all necessary information on the medical assistance application and it is signed and dated. This will help us process it faster. If the application is incomplete, you may be contacted for more information.

You may take your completed medical assistance application to the Med-QUEST eligibility office near where you live or mail it to the address below. You can also fax it to your local office. If you have questions about your application, please call your local eligibility office.

OFFICE ADDRESSES	MAILING ADDRESSES	TELEPHONE AND FACSIMILE NUMBERS
<b>Oahu Section</b> 801 Dillingham Boulevard, 3rd Floor Honolulu, HI 96817-4582	<b>Oahu Section</b> P. O. Box 3490 Honolulu, HI 96811-3490	<b>Phone</b> 587-3521 or <b>587-3540</b> <b>Fax</b> 587-3543
<b>Kapolei Unit</b> Kakuhihewa State Office Building 601 Kamokila Boulevard, Room 415 Kapolei, HI 96707-2021	<b>Kapolei Unit</b> P. O. Box 29920 Honolulu, HI 96820-2320	<b>Phone</b> 692-7364 <b>Fax</b> 692-7379
<b>East Hawaii Section</b> 88 Kanoelehua Avenue, Room 107 Hilo, HI 96720-4670	<b>East Hawaii Section</b> 88 Kanoelehua Avenue, Room 107 Hilo, HI 96720-4670	<b>Phone</b> 933-0339 <b>Fax</b> 933-0344
<b>West Hawaii Section</b> Lanihau Professional Center 75-5591 Palani Road, Suite 3004 Kailua-Kona, HI 96740-3633	<b>West Hawaii Section</b> Lanihau Professional Center 75-5591 Palani Road, Suite 3004 Kailua-Kona, HI 96740-3633	<b>Phone</b> 327-4970 <b>Fax</b> 327-4975
<b>Lanai Unit</b> 730 Lanai Avenue Lanai City, HI 96763	<b>Lanai Unit</b> P. O. Box 631374 Lanai City, HI 96763-1374	<b>Phone</b> 565-7102 <b>Fax</b> 565-6460
<b>Maui Section</b> Millyard Plaza 210 Imi Kala Street, Suite 101 Wailuku, HI 96793-1274	<b>Maui Section</b> Millyard Plaza 210 Imi Kala Street, Suite 101 Wailuku, HI 96793-1274	<b>Phone</b> 243-5780 <b>Fax</b> 243-5788
<b>Molokai Unit</b> State Civic Center 65 Makaena Street, Room 110 Kaunakakai, HI 96748	<b>Molokai Unit</b> P. O. Box 1619 Kaunakakai, HI 96748-1619	<b>Phone</b> 553-1758 <b>Fax</b> 553-3833
<b>Kauai Unit</b> 4473 Pahee Street, Suite A Lihue, HI 96766-2037	<b>Kauai Unit</b> 4473 Pahee Street, Suite A Lihue, HI 96766-2037	<b>Phone</b> 241-3575 <b>Fax</b> 241-3583

# Please attach document copies to your application.

It is very important!

Med-QUEST needs **copies** of these documents  
to process your application faster:

☐ CITIZENSHIP OR ALIEN STATUS  
for people who want health insurance.

☐ PHOTO IDENTIFICATION  
for people who want health insurance.

☐ INCOME  
for items listed in Question 4B.

☐ ASSETS  
for items listed in Question 6B.

Thank you.

# IMPORTANT—Please Read and Attach Documents to Your Application!

## MEDICAL ASSISTANCE APPLICATION

### Income and Asset Information

Med-QUEST can process your application faster if you attach copies of your income documents such as a pay stub, Social Security award letter, retirement income statement, or other income proof. Also, if you write assets, you must attach copies.

### Request for U. S. Citizenship, Alien Status, and Photo Identification Documents

Please attach one copy of a citizenship or alien status document and one copy of photo identification for each person in your household who wants medical assistance.

If you need help completing the Med-QUEST application, please call 211 (free call from all islands) and ask for an outreach worker near your home. Also, the address and phone number for your local Med-QUEST office are on the last page of the application.

### Examples of Documents You Can Attach to Your Application

#### PHOTO IDENTIFICATION

Please attach a **copy** of ONE ITEM ONLY for each person who wants medical assistance:

- Passport
- State Identification Card
- Driver License or Permit
- School Identification
- Bus Pass
- Certificate of Naturalization or U.S. Citizenship
- Government Issued Card with Same Information as Driver License
- Draft Record
- U.S. Military or Military Dependent Card
- U.S. Coast Guard Merchant Mariner Card
- Certificate of Indian Blood or U.S. American Indian/Alaskan Native Tribal Document
- Permanent Resident Card (I-551)
- Other Official Photo Identification
- Affidavit (Children Under 16 Years Old Only)

#### U. S. CITIZENSHIP

Please attach a **copy** of ONE ITEM ONLY for each U.S. citizen who wants medical assistance:

- U.S. Passport
- Current Hawaii State Identification Card (front and back)
- Certified U.S. Birth Certificate
- Certificate of Naturalization (N-550 or N-570)
- Certificate of U.S. Citizenship (N-560 or N-561)
- Certificate or Report of Birth Abroad (DS-1350, FS-240, or FS-545)
- Northern Mariana Identification Card (I-873)
- American Indian KIC Card (I-872)
- U.S. Military Record (DD-214)
- U.S. Final Adoption Decree
- U.S. Civil Service Employment Before June 1, 1976
- U.S. Identification Card (I-179 or I-197)
- Verification with Department of Homeland Security's Systematic Alien Verification for Entitlements (SAVE) Database for Naturalized Citizens

#### ALIEN STATUS

Please attach a **copy** of ONE ITEM ONLY for each alien who wants medical assistance:

- Permanent Resident Card (I-551)
- Arrival/Departure Record (I-94)
- Recent Arrivals Only: Foreign Passport or I-94 with I-551 Stamp
- Employment Authorization Card (I-688B)
- Refugee Travel Document (I-571)
- U.S. Veteran Discharge Papers (DD-214)
- Active Duty Orders

### Lost U.S. Birth Certificates

If someone who needs medical assistance must get a new birth certificate, attach a copy of the birth certificate paper application or electronic confirmation and money order. The Med-QUEST eligibility worker will wait 45 days from the date Med-QUEST received the application to determine eligibility. When the birth certificate arrives in the mail, immediately send a **copy** to Med-QUEST or the person will be denied.

**Statement of Parent or Guardian for Children Under 16 Years Old**  
Identity Affidavit for Medicaid Programs (Deficit Reduction Act of 2005)

**This form meets the photo identity requirement for children under 16 years old.** If the children are not living with a parent, the guardian may complete it. Please print clearly. If there are more than ten children in the household, attach another affidavit form.

I, \_\_\_\_\_, am the parent or guardian of the children listed below.  
(Print Name of Parent or Guardian)

<b>Child's Legal Name</b> (First Name and Last Name)	<b>Birth Date</b> (Month, Day, and Year)	<b>Where Child Was Born</b> (City and Country)	<b>OFFICIAL USE ONLY</b>
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			

I certify under penalty of perjury that the information I have provided in this affidavit is true to the best of my knowledge.

\_\_\_\_\_  
Signature of Parent or Guardian

\_\_\_\_\_  
Date